

**MONTANA-DAKOTA UTILITIES CO.  
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
THIRD DATA REQUEST ISSUED JULY 13, 2020  
DOCKET NO. GE20-002**

3-4. What percentage of the outstanding balances at the time of disconnection does the Company historically have to write off to bad debt? What percentage of the outstanding balances at the end of the disconnection moratorium does the Company expect to eventually get written off to bad debt?

**Response:**

In 2019, service was disconnected or read out of service in SD for 914 accounts. Of those, 652 did not reconnect service. 485 ultimately went to write off. The Company does not have a good estimate of what will occur in the current situation.