

**MONTANA-DAKOTA UTILITIES CO.
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
SECOND DATA REQUEST ISSUED JUNE 2, 2020
DOCKET NO. GE20-002**

- 2-6. Confirm that MDU has continued to encourage customers to stay current on their utility bills or, if necessary, set up payment plans during the disconnection moratorium, and that service representatives have not discouraged customers from staying current on payments or setting up payment plans.

Response:

Montana-Dakota is actively working with all customers in arrears encouraging those customers to payoff past due balances or enter into payment arrangements.