

**MONTANA-DAKOTA UTILITIES CO.  
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
SECOND DATA REQUEST ISSUED JUNE 2, 2020  
DOCKET NO. GE20-002**

- 2-2. Regarding the Company's moratorium on disconnections, provide the following:
- a. The number of disconnections that have been suspended since the moratorium began.
  - b. The amount of lost disconnection fee revenue since the moratorium began.
  - c. The increase in accounts receivable attributable to the customers that did not get disconnected due to the moratorium.
  - d. How many customers have set up payment plans to pay their bills since the moratorium began?
  - e. How many customers have declined payment plans since the moratorium began?
  - f. Confirm that if the deferred accounting treatment and regulatory asset are approved, the Company will continue to provide updates to the information provided in parts a through e on a quarterly basis.

**Response:**

- a. As of June 10, 2020, 4,142 customers qualified for the disconnection process that was suspended on March 16, 2020.
- b. Montana-Dakota does not assess a disconnection fee. A reconnection charge is assessed if the customer that was disconnected for non-payment pays the amount owing and is reconnected. It is unknown how many of those qualifying for disconnect would have been disconnected and subsequently charged a reconnection fee.
- c. The accounts receivable balances associated with the customer group qualifying for disconnection was \$930,221 as of June 10, 2020. This cannot be translated into an increase in bad debts expense at this time.
- d. 325 customers have an active or have satisfied a payment plan during the period March 16, 2020 through June 10, 2020.
- e. 206 customers set up a payment plan but did not follow through with that plan.
- f. The Company will provide the above information on a quarterly basis if the request for deferred accounting is approved.