

**MONTANA-DAKOTA UTILITIES CO.
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
FIRST DATA REQUEST ISSUED MAY 8, 2020
RESPONSES DUE MAY 22, 2020
DOCKET NO. GE20-002**

- 1-6. Provide a thorough explanation of the Company's normal billing, collection, and write-off policies and procedures and how they have been revised for this COVID-19 crisis. Please include flowcharts showing all the different scenarios and timelines involved in the customer bill collection process.

Response:

Please see Response No. 1-6 Attachment A.