



MidAmerican Energy Company  
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Renee White  
Rates Analyst

August 3, 2020

Ms. Patrician Van Gerpen  
Executive Director  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, SD 57501

Dear Ms. Van Gerpen:

MidAmerican Energy Company (MidAmerican) respectfully requests the South Dakota Public Utilities Commission approve the revised customer information Welcome booklet enclosed for filing. MidAmerican submits its revised filing pursuant to South Dakota Administrative Rule 20:10:16:02 and respectfully requests an approval date of September 1, 2020, Docket No. GE20-003.

With this filing, MidAmerican is submitting an updated Welcome booklet attached as Exhibit A Revised. The booklet was revised due to feedback from South Dakota Public Utilities Commission staff. Below are the changes made to the Welcome Booklet:

- Page 6: in the second paragraph on the right side, changed the statement from “While we no longer need monthly access to your property...” to “While we no longer need regular access to your property...”
- Page 19: the language regarding deposits was revised to be closer to the verbiage to rule ARSD 20:10:19:11
- Page 23: removed a paragraph regarding energy efficiency programs and rebates

MidAmerican is committed in providing excellent service to all customers and believes that the updated Welcome booklet will provide customers with information in a format that is more easily understood.

Any questions pertaining to this filing may be directed to Renee White at 563-333-8047.

Sincerely,

*/s/ Renee White*

Renee White  
Rates Analyst, Regulated Pricing

Attachment