

# Tariffs Reflecting Proposed Changes



# Montana-Dakota Utilities Co.

A Division-Subsidiary of MDU Resources Group, Inc.  
400 N 4<sup>th</sup> Street  
Bismarck, ND 58501

## State of South Dakota Electric Rate Schedule – SDPUC Volume No. 2

Section No. 1  
1<sup>st</sup> Revised Sheet No. 1.1  
Canceling Original Sheet No. 1.1

### TABLE OF CONTENTS

Page 2 of 2

<u>Designation</u>	<u>Title</u>	<u>Sheet No.</u>	
Section No. 5	Rules		
Rate 100	General Provisions	1-1.8	
	Reserved for Future Use	2-9	
Rate 110	Electric Service Rules and Regulations	10-10.31	
	Reserved for Future Use	11	
Rate 112	Electric Extensions Policy	12-12.2	
	Reserved for Future Use	13-14	
Rate 133	Rules and Policies for Implementing Master Metering Restrictions	15-15.2	
Rate 140	Meter Data and Privacy Policy	16-16.2	
Section No. 6	Sample Forms		
	<del>Gas or Electric</del> Consumer's Deposit Receipt	1	<u>I</u>
	<del>Standard Customer Bill Form</del> <u>Consumer Bill</u>	2-2.1	<u>I</u>
	Disconnect Notice	3	
	<del>Notice of Intent to Limit the Use of Electric Service</del> Reserved for Future Use	4	<u>I</u>
	<u>Notice-Notification That Your Electric Service Has Been Limited</u>	5	<u>I</u>
	<del>Customer Information Booklet</del> <u>Reference Guide</u>	6	<u>I</u>
	Additional Information to Customers	7	
	Discontinuance Notice for Unauthorized Use of Service	8	
	Discontinuance Notice of Service <del>Due to an Irregularity</del> For Causes Other Than Nonpayment of Bills	9	<u>I</u>
	Third Party Notice	10	
	Continuous Service Agreement	11-11.1	
	Guarantee of Payment for Natural Gas and/or Electric Service by a Second Party in Lieu of a Deposit	12	
	Final Bill Follow Up Letter Number 1	13	
	Final Bill Follow Up Letter Number 2	14	
	Electric Service Agreement for Extension Policy Rate 112	15-15.1	<u>N</u>
	<u>Customer's Agent Authorization Forms</u>	<u>16-16.2</u>	<u>N</u>

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### TABLE OF CONTENTS

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Page 2 of 2

Consent to Disclose Utility Energy Usage Information      17-17.1

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State of South Dakota
Electric Rate Schedule – SDPUC Volume No. 2

NOTICE OF INTENT TO LIMIT THE USE OF
ELECTRIC SERVICE

Section No. 6
Original Sheet No. 4

Page 1 of 1

Reserved for Future Use

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MONTANA-DAKOTA UTILITIES CO.

NOTICE OF INTENT TO LIMIT THE
USE OF ELECTRIC SERVICE

Name: \_\_\_\_\_ Date: \_\_\_\_\_
Address: \_\_\_\_\_ \$ \_\_\_\_\_ Delinquent Amount
\$ \_\_\_\_\_ Security Deposit
Account Number: \_\_\_\_\_ \$ \_\_\_\_\_ Reconnect Fee
\$ \_\_\_\_\_ TOTAL

We are sorry that it will be necessary for us to disconnect your regular electric service because of unpaid bills. To ease your difficulty, we will install a SERVICE EXTENDER. The SERVICE EXTENDER will give you only enough electricity to run your heating system, use a few lights, and maybe run your refrigerator.

You can prevent having limited electric service by:

- 1. Paying your past and present electric bills in full, or
2. Making arrangements to pay MDU your past-due and current bills for electric service, or
3. Advising MDU within the 10-day notice period that disconnection of the utility service or the installation of a Service Extender will endanger the health of a member of the household, or that any member is 65 years of age or older, or handicapped. Disconnection or limitation of service will be delayed for 30 days so you may work out a satisfactory payment plan.

IF YOU DO NOT TAKE ONE OF THE ABOVE ACTIONS YOU ARE HEREBY NOTIFIED THAT A SERVICE EXTENDING DEVICE WILL BE INSTALLED ON THE ELECTRIC SERVICE AT \_\_\_\_\_ ON OR AFTER \_\_\_\_\_

In order to have NORMAL SERVICE restored after a Service Extender has been installed, you will be required to pay the delinquent amount outstanding and a security deposit in the amounts shown above. You can still avoid the Service Extender by paying the account in full by \_\_\_\_\_ or immediately calling an MDU service representative at \_\_\_\_\_ or visiting our office at \_\_\_\_\_ to enter into payment arrangements and sign a written agreement.

THE SERVICE EXTENDER MAY BE REMOVED ANY TIME AFTER ONE WEEK AND ALL SERVICE WILL BE DISCONTINUED WITHOUT FURTHER NOTICE IF NO ARRANGEMENT FOR PAYMENT IS MADE.

Contact us immediately if you feel that you have been improperly billed or you need further information. If, AFTER discussion with our representative, you remain dissatisfied, you may write the South Dakota Public Utilities Commission, Capitol Building, Pierre, South Dakota 57501 or call 773-3201 or Tie Line No. 1-975-2222.

WHITE—Regulatory Affairs Copy

YELLOW—Customer Copy

PINK—Division Office Copy

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**Montana-Dakota Utilities Co.**

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**State of South Dakota  
Electric Rate Schedule – SDPUC Volume No. 2**

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Section No. 6

Original Sheet No. 6

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**ADDITIONAL INFORMATION TO CUSTOMERS REFERENCE GUIDE**

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Page 1 of 1

Use this link for the Customer Information Booklet Customer Reference Guide

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**State of South Dakota  
Electric Rate Schedule – SDPUC Volume No. 2**

**DISCONTINUANCE NOTICE OF SERVICE  
DUE TO AN IRREGULARITY FOR CAUSES OTHER THAN NONPAYMENT OF BILLS**

Section No. 6

Original Sheet No. 9

Page 1 of 1

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**MONTANA-DAKOTA UTILITIES CO.  
DISCONTINUANCE NOTICE**

**NOTICE TO CUSTOMER:**

Today we inspected your gas/electric service installation and under rules and regulations filed with, and approved by, the Public Utility Commission of \_\_\_\_\_, we are legally authorized to discontinue service due to an irregularity. In order to have your service restored, bring this card to our office, at the address shown below, and we will discuss the conditions under which gas/electric service may be restored.

MONTANA-DAKOTA UTILITIES CO.

Address: \_\_\_\_\_

Telephone No.: \_\_\_\_\_

Date: \_\_\_\_\_

Customer: \_\_\_\_\_

Address: \_\_\_\_\_

Meter No.: \_\_\_\_\_

Employee: \_\_\_\_\_

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**CUSTOMER'S AGENT AUTHORIZATION FORM**

Page 2 of 3

**B. CUSTOMER INFORMATION AND AUTHORIZATION**

By signing this Agent Authorization form I agree to accept sole responsibility for all charges incurred as a result of actions taken by the Authorized Agent. I authorize Montana-Dakota to disclose any and all information about my Montana-Dakota account(s), including customer usage data, to the Agent identified in Part A of this form and the Agent's representatives (collectively, "Authorized Agent") so the Authorized Agent can conduct the following activities on my behalf:

- Request and receive billing records, billing history and all energy usage information used for bill calculation.
- Request and receive Montana-Dakota correspondence and information regarding:
  - Verification of rate, date of rate change, and related information;
  - Contracts and service agreements;
  - Previous adjustments and/or credits; and
  - Other issues or unresolved/disputed billing adjustments.
- Request and receive verification of balances and interruption notices.
- Request utility accounts to be established or terminated.
- Enroll and utilize Online Account Services.
- Change mailing address for monthly statements and other notices.
- Update phone number and other account contact information.
- Receive, review, approve, dispute and pay energy service bills.
- Receive and process Notices related to disconnection.
- Sign-up to receive account alerts via text or email.
- Enter into written contracts, including a Continuous Service Agreement.

I agree that my Authorization is effective for ALL existing, and future Montana-Dakota accounts, including those accounts opened by my Authorized Agent on my behalf until I terminate this Authorization and withdraw consent to the release of additional information by Montana-Dakota to the Authorized Agent. I understand that I have the right to terminate this Authorization at any time. I understand that to terminate Authorization, I must provide that information to Montana-Dakota in writing. I understand that I must make termination of this Authorization or changes to my authorization, either by an attachment to this Authorization form or by separate notification, to Montana-Dakota Utilities, at [customerservice@mdu.com](mailto:customerservice@mdu.com) or PO Box 7608, Boise, ID 83707-1608. I understand that termination requests may take up to thirty (30) days from Montana-Dakota's receipt of my notice to take effect.

I understand that I have the right to keep certain information about my Montana-Dakota account confidential unless disclosure of it is required by law or unless I provide consent such as by my signature to this Authorization. I also understand that I am not required to make this Authorization, and if I choose not to make this Authorization, my Montana-Dakota utility services will not be affected.

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