

Exhibit B

Exhibit B



Montana-Dakota Utilities Co.

A Subsidiary of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

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6th Revised Sheet No. 1.1
Canceling 5th Revised Sheet No. 1.1

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Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
 400 N 4th Street
 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 2nd Revised Sheet No. 1
 Canceling 1st Revised Sheet No. 1

CONSUMER'S DEPOSIT RECEIPT

Page 1 of 1



*PO Box 7508 Boise, ID 83707-1608
 Phone: 1-800-638-3278 - Fax: 701-323-3104
 Customer Service Hours: 7 a.m. - 7 p.m. Mon-Fri
 www.montana-dakota.com*

Re: Account #
 Service Address:

Dear _____

CONSUMER'S DEPOSIT RECEIPT

We have received your deposit payment in the amount of \$ _____. This deposit serves as a security for the payment of any charges for utility services which may become due to Montana-Dakota Utilities Co. Your paid deposit is not considered a payment on your account; however, as an option, Montana-Dakota Utilities Co. may apply the deposit to your account if it becomes past due.

Deposits are refunded, with interest, provided all bills have been paid in full when your utility service has ended, or when you have established satisfactory credit in accordance with South Dakota Public Utilities Commission rules. This deposit will bear interest at the rate of 7.00% or at a rate required by the South Dakota Public Utilities Commission on an annual basis. Interest will accrue from the date payment is made on the deposit until the day the deposit is refunded or the service is discontinued. Accrued interest will be credited to your account annually during the month of December. This statement constitutes a receipt of payment of the deposit and is not transferable to another consumer.

Sincerely,

Montana-Dakota Utilities Co.
 Customer Service: 1-800-638-3278
 Email: customerservice@mdu.com

MDUDEPRCT

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**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 2nd Revised Sheet No. 4
 Canceling 1st Revised Sheet No. 4

STANDARD CUSTOMER BILL



SERVICE FOR
 ANY CUSTOMER
 SECOND CUSTOMER
 123 N MAIN ST
 ANY TOWN, SD 12345-6789
 www.montana-dakota.com

ACCOUNT NUMBER DATE DUE
 123 456 7890 3 Aug 28, 2019
 BILL DATE AMOUNT DUE
 Aug 6, 2019 \$337.04

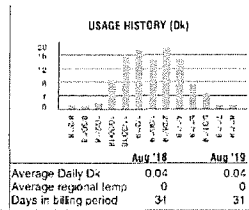
PAGE 1 of 2

ACCOUNT SUMMARY

Previous Balance	\$183.08
Payment Received 7/19/2019 Thank you	-183.08
Current Gas Charges	17.50
Current Electric Charges	319.54
Amount Due on 8/28/19	\$337.04

Gas Charges

BILLING PERIOD DAYS
 7/2/19 - 8/1/19 31
 METER NUMBER
 112233443
 METER READ DATE
 8/1/19
 Next scheduled read 8/30/19
 RATE
 60 - Residential Gas



CURRENT READING	PREVIOUS READING	DIFFERENCE	THERM FACTOR	Dk USED
37.3	- 36.1	= 1.2	x 1.044516	= 1.3
Basic Service Charge 31 Days x \$0.30				9.30
Distribution Delivery 1.3 Dk x \$1.836				2.39
Cost of Gas 1.3 Dk x \$3.62				4.71
CTA 1.3 Dk x \$0.022				0.03
State Tax 4.5% x \$16.43				0.74
City Tax 2% x \$16.43				0.33
Total Charges				\$17.50

CUSTOMER SERVICE & EMERGENCY SERVICE

1-800-638-3278

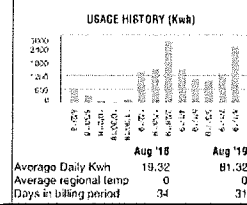
Emergencies: 24 hours a day
 Non-emergencies: Mon-Fri. 7 a.m. - 7 p.m.
 Email: customerservice@mdu.com
 Mail: Montana-Dakota Utilities Co.,
 Attn: Customer Service, PO Box 7608, Boise, ID
 83707-1608. Please include your account number.
CALL BEFORE YOU DIG 811



Payment Due ▲
 See "Ways to Pay Your Bill"
 on the back of this page.

Electric Charges

BILLING PERIOD DAYS
 7/2/19 - 8/1/19 31
 METER NUMBER
 998877665
 METER READ DATE
 8/1/19
 Next scheduled read 8/30/19
 RATE
 10 - Residential Electric



CURRENT READING	PREVIOUS READING	TOTAL USED
40018	- 37497	= 2,521 Kwh
Basic Service Charge 31 Days x \$0.247		7.66
Energy 2,521 Kwh x \$0.07862		198.20
Fuel & Purchased Power 2,440 Kwh x \$0.02458		59.98
Fuel & Purchased Power 81 Kwh x \$0.02114		1.71
Transmission Cost Rider 2,521 Kwh x \$0.00515		12.98
Infrastructure Rider 2,521 Kwh x \$0.00774		19.51
State Tax 4.5% x \$300.04		13.50
City Tax 2% x \$300.04		6.00
Total Charges		\$319.54

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



ACCOUNT NUMBER
 123 456 7890 3

DATE DUE
Aug 28, 2019

AMOUNT DUE
\$337.04

UTE 319.54
 UTG 17.50

Has your mailing address
 or phone number changed?
 Check here and provide details on back.

ANY CUSTOMER
 PO BOX 999
 ANY TOWN SD 12345-0001

PO BOX 5630
 BISMARCK ND 58505-5630

Please enter amount enclosed
 if different than amount due.

\$

Write account number on check and
 make payable to MDU

001234567890300000337040000000000

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 400 N 4th Street
 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 3rd Revised Sheet No. 4.1
 Cancelling 2nd Revised Sheet No. 4.1

STANDARD CUSTOMER BILL

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Customer Service: 1-800-638-3278 • 7 a.m.-7 p.m. Monday-Friday
 Call volume is generally higher on Mondays, for faster service please call Tuesday-Friday.
www.montana-dakota.com

Page 2

Ways to Pay Your Bill

Online: Go to www.montana-dakota.com for our free online payment service. Once you have registered, simply log in each month to make your payment using any active U.S. checking account. It's an easy and secure way to view and/or pay your bill online 24/7.

Easy Pay: Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your preauthorized payment from your financial institution 10 business days following your bill date, which is shown on your bill stub. Enroll electronically by logging into your account online and completing the online form.

By Phone: Our self-serve automated telephone system allows you to pay your bill or deposit anytime, it's convenient - 24/7. To make a debit, credit card or check-by-phone payment, simply call our Customer Service number and follow the prompts to be connected with our independent service provider. A convenience fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations; there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

By Mail: Mail your payment along with your bill stub to MDU, P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so your payment is received by the due date.

Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. If interested, sign up through your account using Online Account Services at www.montana-dakota.com or contact Customer Service at 1-800-638-3278.

Payment Due Date: Your bill is past due if not paid by the due date shown on the front of this billing statement. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Montana-Dakota at 1-800-638-3278 and let us know that payment has been made.

Billing Terms and Definitions

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.

Basic Service Charge: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used.

Constant: A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as certain low potential transformers.

Cost of Gas: This charge recovers the cost of gas itself as well as other related costs. Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The costs are a pass-through to customers and does not provide Montana-Dakota with a profit.

CTA – Conservation Tracking Adjustment: A charge that provides funding for commission-approved conservation programs.

Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.

Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.

DDSM – Distribution Delivery Stabilization Mechanism: A charge applicable to gas service designed to adjust for the over- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.

Dk – Dekatherms: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meters converted to Dk by applying a therm factor to the measured use in order to reflect the heating value of natural gas delivered.

Fuel and Purchased Power: This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This costs a pass-through to customers and is subject to change on a monthly basis.

Tax Tracking Adj: A charge to reflect changes in Montana-Dakota's Montana state and local taxes, such as property taxes, including a true-up of taxes recovered to actual taxes paid.

Generation Rider: A charge per Kw or Kwh for certain investments in electric power generation necessary to meet the requirements of Montana-Dakota's electric service customers.

Kw – Kilowatt: The Kw billed is the peak demand (or maximum 15-minute measured demand) for electricity during the billing period or the minimum Kw amount as stated in the company's tariffs.

Kwh – Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period.

Kvar Penalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.

Power Supply Cost Adj: Adjustment per Kw to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis.

Renewable Resource Adj/Infrastructure Rider: A charge per Kw for certain investments in renewable generation.

TCA – Transmission Cost Adjustment: A charge per Kw applicable to electric service for recovery of transmission-related expenditures and investments net of revenues received from others. The TCA is subject to change on an annual basis.

Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs.

Important Customer Information

If you have questions regarding your bill or service, please call Montana-Dakota Customer Service FIRST at 1-800-638-3278. If you cannot pay your bill at this time, we are willing to make satisfactory payment arrangements. If your questions are not resolved after you have called Customer Service, you may contact the regulatory agency governing in the state where service is provided:

- ND PSC: 1-800-646-6150 or write to P.O. Box 202801, Helena, MT 59620-2801
- ND PSC: Write to 600 E. Boulevard, Bismarck, ND 58505-0180
- SD PUC: 1-605-773-3201
- WY PSC: Write to 2515 Warren Ave., Suite 300, Cheyenne, WY 82002

Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee.

When you provide a check as payment, you authorize us to use information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution.

Payments marked with a restrictive legend (Paid in Full, for example) will not act as an accord and satisfaction without our express prior written approval.

Save a Stamp! Receive, view and pay your bill online at www.montana-dakota.com.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing/email address or phone number changed?

Please provide details here and check the box on the front of this stub.

Account No.: _____

Name: _____

Mailing Address: _____

City: _____ State: _____ ZIP: _____

Home Phone: () _____ Cell Phone: () _____

Email: _____

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 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 3rd Revised Sheet No. 5
 Canceling 2nd Revised Sheet No. 5

DISCONNECT NOTICE

Page 1 of 1



*PO Box 7608 Boise, ID 83707-1608
 Phone: 1-800-638-3278 - Fax: 701-323-3104
 Customer Service Hours: 7 a.m. - 7 p.m. Mon-Fri
 www.montana-dakota.com*



Re: Account #

DISCONNECT NOTICE

*WE WANT TO CONTINUE OUR DEPENDABLE SERVICE TO YOU, OUR
 VALUED CUSTOMER, BUT YOU MUST TAKE ACTION NOW.*

Payment of your service account is now past due. Your service will be disconnected on
 unless your past due amount is paid in full or satisfactory arrangements are made before this
 date. Should this action result in your service being disconnected, payment in full plus a charge for
 reconnection will be required. In addition, a security deposit or an additional deposit may be
 required before service is restored.

PLEASE CONTACT US NOW AT 1-800-638-3278

	SERVICE ADDRESS	PAST DUE	ACCOUNT BALANCE
Utility			
Deposit			

Payment Options:
By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit www.montana-dakota.com to find the nearest location.

Online: Go to www.montana-dakota.com and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
 PO Box 5603
 Bismarck, ND 58506-5603

Direct Inquiries To:
 Montana-Dakota Utilities Co.
 1-800-638-3278
 7 a.m. - 7 p.m. Mon-Fri

If, after contacting Montana-Dakota Utilities Co. you have unresolved questions regarding this notice, the South Dakota Public Utilities Commission staff is available at 1-800-332-1782 or mail to 500 E Capitol Ave Pierre, SD 57501-5070.

MDU DISCNT

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**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
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Reserved for Future Use

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 3rd Revised Sheet No. 7
 Canceling 2nd Revised Sheet No. 7

CUSTOMER REFERENCE GUIDE

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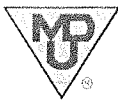
CUSTOMER REFERENCE GUIDE

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Use this link for the [Customer Reference Guide](#)

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 3rd Revised Sheet No. 7.1
 Canceling 2nd Revised Sheet No. 7.1

ADDITIONAL INFORMATION TO CUSTOMERS

Page 1 of 1

**ADDITIONAL CUSTOMER
 INFORMATION FOR
 SOUTH DAKOTA CUSTOMERS**

Montana-Dakota Utilities Co. (Montana-Dakota) is regulated by the South Dakota Public Utilities Commission whose duties were expanded in 1975 to include regulation of natural gas and electric utilities. It is the commission's duty to oversee rates and services of all investor-owned gas and electric utilities in the state.

Montana-Dakota feels it is important that you are satisfied with your natural gas or electric service. However, sometimes a question, misunderstanding or complaint may develop. If it does, please let us know. Our employees are trained to help you.

Montana-Dakota will make a full and prompt investigation of all written complaints received. Please direct all written complaints to the Montana-Dakota office that appears on your utility bill.

DISPUTES

Whenever a customer advises Montana-Dakota, before the disconnection of natural gas or electric service, that any part of the billing, charges or service is in dispute, Montana-Dakota shall:

1. Investigate the dispute promptly.
2. Advise the customer of the investigation and its result.
3. Attempt to resolve the dispute.
4. Withhold disconnection of service providing the customer pays the undisputed portion of the bill.

If the dispute is not resolved Montana-Dakota must notify the customer that the customer has the right to appeal to the South Dakota Public Utilities Commission within ten (10) business days after the disconnection notice was sent for resolution of the dispute.

inspection, maintenance, replacement of equipment or to conduct investigations for hazardous conditions.

6. Unauthorized use of Montana-Dakota's equipment or tampering with Montana-Dakota's service equipment.

The following is a list of conditions, all of which must occur, before you will be disconnected for non-payment of a bill:

1. A customer may be receiving service from Montana-Dakota at more than one location. Only the service for which the bill is delinquent can be disconnected.
2. Bills are due when received. Bills become delinquent twenty-two (22) days after billing transmittal date. This period may be shortened if the customer's name is on the early payments list. This time period may be waived in cases of fraud, illegal use or when it is clearly indicated that the customer is preparing to leave. Montana-Dakota will send you a written notice giving you an additional ten (10) days in which to pay the bill to avoid disconnection.
3. If this is the customer's first disconnection notice, the customer will receive an additional personal notice by either telephone, visit or certified mail. Both written notice and personal notice shall contain a statement of the customer's right to appeal and where to appeal.
4. The customer, if he or she claims inability to pay or extenuating circumstances, is unwilling to enter into a reasonable agreement with Montana-Dakota to pay the service bill.
5. No bona fide or just dispute concerning the bill exists. A dispute shall not be defined as bona fide and just if the customer does not

The commission is available for consultation you may write or call:

South Dakota Public Utilities Commission
 Capitol Building
 Pierre, South Dakota 57501
 1-605-773-3201

CREDIT AND DEPOSIT POLICIES

Montana-Dakota's deposit policy is predicated upon the credit risk of the individual as evidenced by past energy purchases without regard to the collective credit reputation of the area in which he or she lives and without regard to any of the traditional means for establishing credit such as home ownership or friendly relations with a bank.

This credit and deposit policy is administered without discrimination in regard to race, color, creed, religion, sex, ancestry, marital status, age or national origin.

Montana-Dakota will not require a deposit or guarantee from any new or present customers who have established good credit. Montana-Dakota will determine the credit standing of an applicant for service by referring to information about the applicant's prior energy usage and bill paying habits if the applicant has had service before. In the case of unknown credit, traditional means of credit rating can be supplied by the applicant.

A customer who has had one or more disconnections of service in the last year, or three or more disconnection notices in the last year, or has an undisputed outstanding debt with Montana-Dakota may be asked to reestablish credit through one of the following methods:

1. Make a cash deposit not to exceed one-sixth (1/6) of the estimated annual bill. Deposits will earn seven percent (7%) simple interest per

pay the undisputed portion of the bill and does not, after notice of their right to do so, contact the commission with the unresolved dispute within ten (10) working days after the disconnection notice was sent.

Natural gas or electric service shall not be disconnected on any Friday, Saturday, Sunday or legal holiday, or at any time when Montana-Dakota's business offices are not open to the public.

The customer can pay a delinquent bill at the last minute to avoid disconnection. Montana-Dakota's representative who comes to disconnect the service can also accept last-minute payments.

In a landlord-tenant situation, where the meter is in the landlord's name, Montana-Dakota will not disconnect the utility service until the tenant has been offered the opportunity to put the natural gas service or electric service in their own name and the tenant has turned down this offer. Montana-Dakota will not ask the tenant to pay any outstanding bills or other charges owed by the landlord.

The disconnection of utility services during cold weather could cause a threat to health and life. Montana-Dakota shall not disconnect residential utility service from Nov. 1 to March 31 without adding an additional 30 days to the normal disconnection date. Montana-Dakota shall notify the customer before the normal disconnection date that the customer has an additional thirty (30) days until disconnection of service.

If disconnection of utility services will aggravate an existing medical emergency of the customer, a member of his family or other permanent resident of the premise, Montana-Dakota will postpone disconnection of services

year from the date of the deposit to the date of refund or disconnection.

2. Provide a guarantor (residential only).
3. Be placed on an early payments list wherein the customer agrees to pay the bill for utility services within five (5) business days after it is received.
4. A non-residential customer may also provide a letter of credit, post a surety bond, or negotiate another option with the Company.

An existing customer will be given notice of not less than fifteen (15) days that a deposit, guarantor, or early payment is required.

REFUSAL AND DISCONNECTION POLICIES

Naturally, if your utility bill is not paid within a reasonable length of time, you cannot expect to continue to receive natural gas or electric service from Montana-Dakota.

We do not like to disconnect or refuse service to a customer, but sometimes it must be done. You will be notified before such action is taken if the reason is:

1. Non-payment of your utility service bill (after consumer deposit and earned interest, if any, have been applied to the outstanding bill).
2. You have failed to pay a required deposit or meet the credit requirements.
3. You have violated Montana-Dakota's rules on file with the South Dakota Public Utilities Commission. These rules are available for your inspection, please contact Montana-Dakota at 1-800-638-3278 to schedule an appointment.
4. You have broken the terms of the contract for service with Montana-Dakota or have failed to furnish those things necessary to obtain utility service.
5. You have failed to allow Montana-Dakota employees access to company equipment located on your premise for meter reading,

for 30 days from the date of a physician's certificate or notice from a public health or social services official that such a medical emergency exists. This extension is limited to a single thirty (30) day period.

INSUFFICIENT REASONS FOR REFUSAL

Montana-Dakota cannot refuse to serve a person:

1. Who will not pay a debt to another utility, or a debt for another class of service, or a debt for other bills not based on fixed rates or charges;
2. For non-payment of a bill for which he or she is guarantor;
3. Asking for service in a dwelling where the former occupant was delinquent;
4. Who is living with someone that is in debt to Montana-Dakota in an attempt to force payment of that bill, except when that person, even though not personally liable to Montana-Dakota, is trying to get service back to the indebted household and no attempts are being made to pay the debt of that household.

This pamphlet is a summary of Montana-Dakota's customer rules. A complete listing of Montana-Dakota customer rules and South Dakota Public Utilities Commission rules, regulations and rate schedules are available for your inspection by contacting Montana-Dakota at 1-800-638-3278 to schedule an appointment. You can also visit www.montana-dakota.com or www.puc.sd.gov. Your billing, payment and deposit records are also available to you for inspection. Montana-Dakota will furnish additional information as you may reasonably request.



2009-112-110
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Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
 400 N 4th Street
 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 2nd Revised Sheet No. 8
 Canceling 1st Revised Sheet No. 8

DISCONTINUANCE NOTICE FOR UNAUTHORIZED USE OF SERVICE

Page 1 of 1

20614(11-81)
 (Rev. 2/99)

MONTANA-DAKOTA UTILITIES CO.
DISCONTINUANCE NOTICE

NOTICE TO CUSTOMER:

Today we inspected your gas/electric service installation. This inspection has revealed that you are obtaining unauthorized gas/electric service at the address shown below. Under rules and regulations filed with, and approved by, the Public Utility Commission of _____, service can be terminated because of this irregularity. To avoid discontinuance of service bring this card to our office, no later than _____, at the address shown below, and we will discuss the conditions under which your gas/electric service will not be interrupted.

MONTANA-DAKOTA UTILITIES CO.	Date: _____
Address: _____	Customer: _____
_____	Address: _____
Telephone No.: _____	_____
	Meter No.: _____
	Employee: _____

Date Filed:	July 29, 2019	Effective Date:	Service rendered on and after October 1, 2019
Issued By:	Tamie A. Aberle Director – Regulatory Affairs		
Docket No.:	GE19-004		



Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
400 N 4th Street
Bismarck, ND 58501

**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
1st Revised Sheet No. 8.1
Canceling Original Sheet No. 8.1

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Reserved for Future Use

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 2nd Revised Sheet No. 9
 Canceling 1st Revised Sheet No. 9

THIRD PARTY NOTICE

Page 1 of 1

Would you like to be a designated Third Party?

Montana-Dakota Utilities Co. (MDU) has a program available called "Third Party Notice." This program is designed to help customers, especially the elderly or infirm or those with language or reading problems, when there is a risk of losing utility service due to nonpayment of past-due bills. The program is voluntary and completion of this form is not required to establish or continue utility service with Montana-Dakota Utilities Co.

Under the "Third Party Notice" program, if it would be necessary to disconnect service due to nonpayment of past due bills, the customer as well as the designated third party would be notified prior to the disconnect date. These notices include specific customer information such as, customer name, account number, past due and current balances owing on the account.

A third party can be a friend, relative, church or any community agency. The designated third party will have the right to receive and provide information regarding

the customer's personal circumstances. Please talk with this third party before you tell MDU this person will help you. The third party will *not* be responsible for payment of the customer's bill.

If your personal circumstances require that a third party be aware of a potential disconnection of your utility service, please complete and detach the form provided and return it to MDU as soon as possible. If you know of someone who might benefit from third party notification, please let them know of it. As individual circumstances frequently may change, Third Party Notices are valid for one year only, and an annual renewal is required. Please complete the form and return it to MDU – even if you have done so before.

For information of public agencies and community organizations which may be able to assist in payment of winter utility bills, please call 1-800-638-3278 or write to MDU at PO Box 5603, Bismarck, ND 58506-5603.



Request For A Third Party Notification
 (To be valid for one year only and annual renewal is required.)

Customer Name: (Please print) _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone Number: _____

Account Number from Bill: _____

MONTANA-DAKOTA UTILITIES CO. has my permission to provide information to and accept information from the party named below.

Customer Signature: _____

Date: _____

Name of Third Party to be Notified: (Please print) _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone Number: _____

MONTANA-DAKOTA UTILITIES CO. will make every effort to send a copy of the Notice of Proposed Disconnection to the party specified. These notices include specific customer information such as, customer name, account number, past due and current balances owing on the account. The customer making the request understands that MDU assumes no liability for failure of third party to receive or act upon said Notice.

*Complete all information and return to Montana-Dakota at
 PO Box 5603, Bismarck, ND 58506-5603 as soon as possible.*

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Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
 400 N 4th Street
 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
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 Canceling 1st Revised Sheet No. 10

**DISCONNECTION OF SERVICE FOR CAUSES OTHER THAN
 NONPAYMENT OF BILLS**

Page 1 of 1

20610(11-81)
 (Rev. 2/88)

**MONTANA-DAKOTA UTILITIES CO.
 DISCONTINUANCE NOTICE**

NOTICE TO CUSTOMER:

Today we inspected your gas/electric service installation and under rules and regulations filed with, and approved by, the Public Utility Commission of _____, we are legally authorized to discontinue service due to an irregularity. In order to have your service restored, bring this card to our office, at the address shown below, and we will discuss the conditions under which gas/electric service may be restored.

MONTANA-DAKOTA UTILITIES CO.
 Address _____

 Telephone No.: _____

Date: _____
 Customer: _____
 Address: _____

 Meter No.: _____
 Employee: _____

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 2nd Revised Sheet No. 11
 Canceling 1st Revised Sheet No. 11

CONTINUOUS SERVICE AGREEMENT

Page 1 of 2



CONTINUOUS SERVICE AGREEMENT

Scan and return via
 • Email: customerservice@mdu.com
 • Fax: 1-701-323-3104, or
 • Mail: Montana-Dakota Utilities Co., Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608

- RECITATION.** The Undersigned (hereinafter referred to as "Customer") is the Financially Responsible Party (i.e. owner, manager, or otherwise financially responsible for the maintenance of the real properties described on Exhibit A hereto (hereinafter referred to as "Properties") which may be occupied by others (hereinafter referred to as "Tenants") from time to time. Montana-Dakota Utilities Co., a Subsidiary of MDU Resources Group, Inc. (hereinafter referred to as the "Utility") provides Natural Gas services (hereinafter referred to as "Energy Services") to the location of the Properties in accordance with the terms of tariffs filed with the state regulatory agency of the jurisdiction in which the Properties are located. The Agreement is intended to assure continuous Energy Services to the Properties during periods in which a Tenant has not arranged for or has failed to maintain Energy Services.
- TERM.** This Agreement between the Utility and the Customer is effective as of the date (hereinafter referred to as the "Effective Date") that it is processed by the Utility. For electronic communication purposes, the Customer must provide an active email address prior to processing. Utility will provide email notification that the Agreement has been processed. This Agreement will continue in effect until cancelled by either party upon five (5) days prior written notice sent in accordance with Paragraph 5 below. Properties subject to this Agreement must have Energy Services activated prior to or on the Effective Date. Termination of this Agreement does not relieve the Customer from its obligation to pay for any Energy Service charges incurred under this Agreement prior to the effective date of termination. In the event the Customer cancels this Agreement with respect to one or more Properties listed on Exhibit A, the Customer may not be eligible to enter another Continuous Service Agreement for a period of 12 months with respect to those Properties that were cancelled. Failure on the part of the Customer to pay their bills promptly when due shall constitute sufficient grounds for termination of this Agreement by the Utility.
- RESPONSIBILITY.** The Utility agrees to provide Energy Services at the Properties specified by the Customer between occupancy by tenants, regardless of the time of year, until this Agreement is terminated with respect to the properties. The Customer assumes liability for Energy Service charges incurred during periods in which a Tenant has not assumed responsibility for payment of Energy Services to the Properties.
 In the event of a dispute regarding any sums due, the date of discontinuance, or the effective date of Energy Services, the Utility's records will be presumed correct unless the Customer presents information showing the Utility's records are incorrect in which event the presumption shall no longer apply.
- DISCONNECTION.** The Utility reserves the right to deny service or disconnect Energy Services pursuant to the rules and regulations of the applicable regulatory agency. If a Tenant is denied Energy Service, or Energy Services to the Tenant have been disconnected, the Customer may request that the Energy Services to the applicable Property be reconnected without affecting this Agreement. A disconnection of Energy Services to the Properties at the request of the Customer for any other reason may terminate the Agreement.
 If a Tenant account at a Property is discontinued for Nonpayment of Services, I DO I DO NOT request the Utility to continue Energy Services at the Property and bill me for such Energy Services until a new Tenant account is opened or I request termination of the Agreement with respect to the Property. These instructions will apply even if the Tenant remains in the Property.
- CHANGES AND DELETIONS.** The Customer agrees to provide PRIOR WRITTEN NOTICE to the Utility of any changes in telephone number, mailing address, email address or additions and deletions to Exhibit A. Service Property Locations.
 By signing this Agreement as the Customer, the undersigned is authorized to start or stop Energy Services, make additions or deletions of Properties to this Agreement and to enter into this Agreement. Other persons authorized to act on behalf of the Customer under this Agreement are shown on Exhibit B which may be amended by Customer upon receipt of written notice by the Utility.
- MISCELLANEOUS.** This Agreement constitutes the entire Agreement between the parties and supersedes all prior Agreements and understandings relating to continuation of Energy Services to any of Customer's properties prior to the effective date of this Agreement. The Utility has no further responsibility or liability to the Customer, expressed or implied, for continuation of Energy Services to Customer's properties except as set forth herein.
- LIABILITY LIMITATION.** THE LIABILITY OF THE UTILITY UNDER THIS AGREEMENT SHALL BE LIMITED TO DIRECT ACTUAL DAMAGES OF CUSTOMER NOT TO EXCEED \$500 AND NEITHER PARTY SHALL BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES OR ANY COMMERCIAL LOSS OF ANY KIND INCLUDING LOSS OF BUSINESS OR PROFITS. THIS LIMITATION APPLIES TO ALL CLAIMS FOR THE BASIS OR WHICH OF EXPRESS OR IMPLIED WARRANTY, INDEMNITY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY IN TORT, OR OTHER LEGAL THEORY.
- SIGNATURE.** This Agreement must be signed by the Customer. If property management services are used and a Property Manager signs this Agreement, the Property Manager assumes financial responsibility for Energy Services pursuant to this Agreement.

BILLING INFORMATION

Please Print (* An asterisk indicates that the information is required for processing.)

E-mail Address: _____ Fax Number: (____) _____
 (Enter an active e-mail address for electronic communication purposes.) *Emergency Contact Name: _____
 *Address: _____
 *City: _____ *State: _____ *Zip: _____
 *Emergency Phone Number: (____) _____
 *Primary Contact Phone: (____) _____ Employer Name: _____
 Cell Phone: (____) _____ Work Phone: (____) _____

MDU Account Holder Name _____
 Signature _____ Date: _____
 Name that will appear on the bill (financially responsible person or entity)

FOR OFFICE USE ONLY

CSA ID# _____ Processed by: _____ Date: _____

Continuous Service Agreement Form – Rev. 01/01/2019

Date Filed: July 29, 2019 Effective Date: Service rendered on and after October 1, 2019
 Issued By: Tamie A. Aberle
 Director - Regulatory Affairs
 Docket No.: GE19-004



Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
 400 N 4th Street
 Bismarck, ND 58501

State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2

Section No. 6
 Original Sheet No. 11.1

CONTINUOUS SERVICE AGREEMENT

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EXHIBIT A
SERVICE LOCATIONS

Scan and return via
 - Email: customerservice@mdu.com
 - Fax: 701-323-3104 or
 - Mail: Montana-Dakota Utilities Co., Attn: Customer Support, P.O. Box 7608, Boise, ID 83707-1608

IDENTIFICATION NUMBER (OFFICE USE ONLY)	COMPLETE STREET ADDRESS	APT. NO.	CITY, STATE
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			

MDU Account Holder Name _____

Signature _____ Date: _____
 Name that will appear on the bill-financially responsible person or entity

FOR OFFICE USE ONLY

CSA ID# _____	Processed by: _____	Date: _____
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Continuous Service Agreement Form – Rev. 01/01/2019

Date Filed: July 29, 2019 **Effective Date:** Service rendered on and after October 1, 2019
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Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
400 N 4th Street
Bismarck, ND 58501

**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

**GUARANTEE OF PAYMENT FOR NATURAL GAS
 AND/OR ELECTRIC SERVICE BY A SECOND
 PARTY IN LIEU OF A DEPOSIT**

Section No. 6
 3rd Revised Sheet No. 13
 Canceling 2nd Revised Sheet No. 13

2045816-81)
 (Rev. 12/17/03)

MONTANA-DAKOTA UTILITIES CO.
**GUARANTEE OF PAYMENT FOR
 NATURAL GAS AND/OR ELECTRIC SERVICE**

To: Montana-Dakota Utilities Co. _____ (Date)

 (Address)

 (City, State, Zip Code)

For value received, I, _____ do hereby absolutely guarantee to pay to Montana-
 (Name of Guarantor)
 Dakota Utilities Co. (Montana-Dakota), upon its request and at the location listed above, the outstanding balance accrued
 by _____ in the event that Customer's bill for natural gas and/or electricity provided by
 (Name of Customer)
 Montana-Dakota at _____ is not paid when due, however, liability under
 (Customer's Service Address)
 this Guarantee, other than the collection costs noted below, shall not exceed the sum of \$_____. As Guarantor
 I request copies of all disconnect notices sent to the Customer.

Liability under this Guarantee shall begin on _____, 20____, and shall continue until Customer has
 paid for natural gas and/or electric service when due in a prompt and satisfactory manner for twelve consecutive months
 in accordance with Public Service Commission or Public Utilities Commission rules. I expressly waive receipt of notice of
 Montana-Dakota's acceptance of my guarantee.

I also agree to pay any and all costs that Montana-Dakota may incur in the collection of this guarantee. In the event
 legal action is required or becomes necessary to collect the outstanding balance accrued by the Customer from me under
 this guarantee, I agree to pay all legal fees, including attorneys' fees, in the amount the court determines is reasonable.

GUARANTOR: I ACKNOWLEDGE THAT I HAVE CAREFULLY READ THE ABOVE GUARANTEE AGREEMENT AND
 THAT I HAVE RECEIVED A COPY OF IT.

CUSTOMER: I GIVE MONTANA-DAKOTA PERMISSION TO PROVIDE MY ACCOUNT INFORMATION TO THE
 GUARANTOR, INCLUDING ALL DISCONNECT NOTICES SENT TO ME.

_____ (Signature of Customer)	_____ (Signature of Guarantor)
_____ (Customer's Mailing Address)	_____ (Guarantor's Mailing Address)
_____ (Customer's Street Address)	_____ (Guarantor's Street Address-if Different than Mailing Address)
_____ (City, State, Zip Code)	_____ (City, State, Zip Code)
_____ (Customer's Telephone Number)	_____ (Guarantor's Telephone Number)

3 PAPER COPIES: Original – DIVISION OFFICE Copy - CUSTOMER Copy - GUARANTOR

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 Director - Regulatory Affairs
Docket No.: GE19-004



**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 2nd Revised Sheet No. 14
 Canceling 1st Revised Sheet No. 14

CUSTOMER'S AGENT AUTHORIZATION FORM

Page 1 of 3



CUSTOMER'S AGENT AUTHORIZATION FORM

Scan and return via
 - Email: customerservice@mdu.com
 - Fax: 1-701-323-3104, or
 - Mail: Montana-Dakota Utilities Co., Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608

Instructions

To designate an authorized agent to act as a personal representative for a Montana-Dakota Utilities Co. (Montana-Dakota) customer of record, this form must be completed in full for the Agent to receive access privileges. By completing this form, the customer authorizes the following:

- Montana-Dakota agrees to provide access to all information about the customer's account(s) to the Authorized Agent designated below, and
- The Authorized Agent to act and conduct activity on behalf of the customer as described in Part B below.

The Montana-Dakota Customer seeking to designate an individual or organization Authorized Agent status must provide the information identified in Part A below, then complete and sign Part B.

The completed and signed form must be submitted to Montana-Dakota by email to customerservice@mdu.com, by mail to Montana-Dakota Utilities Co. Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608, or by Fax at 701-323-3104. If any of the *required* information is not provided, or the form is otherwise incomplete, it may not be accepted by Montana-Dakota. If a Power of Attorney, any outside contract or letter of authorization is sent in lieu of the Authorization Form, it will not be considered a valid consent to grant Agent access.

A. PROVIDE INFORMATION FOR THE INDIVIDUAL OR ORGANIZATION THAT THE CUSTOMER IS CONSENTING AUTHORIZED AGENT STATUS.

(An asterisk * indicates that the information is required for processing.)

Please Print

Agent's Name*: _____ Contact Name: _____

Agent's Mailing Address*: _____ Agent's Phone*: _____

_____ Fax: _____

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

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CUSTOMER’S AGENT AUTHORIZATION FORM

Page 2 of 3

B. CUSTOMER INFORMATION AND AUTHORIZATION

By signing this Agent Authorization form I agree to accept sole responsibility for all charges incurred as a result of actions taken by the Authorized Agent. I authorize Montana-Dakota to disclose any and all information about my Montana-Dakota account(s), including customer usage data, to the Agent identified in Part A of this form and the Agent’s representatives (collectively, “Authorized Agent”) so the Authorized Agent can conduct the following activities on my behalf:

- Request and receive billing records, billing history and all energy usage information used for bill calculation.
- Request and receive Montana-Dakota correspondence and information regarding:
 - Verification of rate, date of rate change, and related information;
 - Contracts and service agreements;
 - Previous adjustments and/or credits; and
 - Other issues or unresolved/disputed billing adjustments.
- Request and receive verification of balances and interruption notices.
- Request utility accounts to be established or terminated.
- Enroll and utilize Online Account Services.
- Change mailing address for monthly statements and other notices.
- Update phone number and other account contact information.
- Receive, review, approve, dispute and pay energy service bills.
- Receive and process Notices related to disconnection.
- Sign-up to receive account alerts via text or email.
- Enter into written contracts, including a Continuous Service Agreement.

I agree that my Authorization is effective for ALL existing, and future Montana-Dakota accounts, including those accounts opened by my Authorized Agent on my behalf until I terminate this Authorization and withdraw consent to the release of additional information by Montana-Dakota to the Authorized Agent. I understand that I have the right to terminate this Authorization at any time. I understand that to terminate Authorization, I must provide that information to Montana-Dakota in writing. I understand that I must make termination of this Authorization or changes to my authorization, either by an attachment to this Authorization form or by separate notification, to Montana-Dakota Utilities, at customerservice@mdu.com or PO Box 7608, Boise, ID 83707-1608. I understand that termination requests may take up to thirty (30) days from Montana-Dakota’s receipt of my notice to take effect.

I understand that I have the right to keep certain information about my Montana-Dakota account confidential unless disclosure of it is required by law or unless I provide consent such as by my signature to this Authorization. I also understand that I am not required to make this Authorization, and if I choose not to make this Authorization, my Montana-Dakota utility services will not be affected.

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 Original Sheet No. 14.2

CUSTOMER'S AGENT AUTHORIZATION FORM

Page 3 of 3

I understand that once my information has been provided to the Authorized Agent identified in Part A of this form, Montana-Dakota will have no control over and no responsibility for safeguarding the confidentiality or security of the information now in the possession of the Authorized Agent or for the Authorized Agent's use, disclosure or handling of the information. Montana-Dakota shall not be responsible for monitoring or taking any steps to ensure that the Authorized Agent is maintaining the confidentiality of the information or the information as I intend. I hereby release, hold harmless and indemnify Montana-Dakota from any liability, claims, demands, causes of action, damages or expenses resulting from: 1) any release of information to my Authorized Agent pursuant to this Authorization; 2) the unauthorized use of this information by my Authorized Agent; and 3) from any actions taken by my Authorized Agent pursuant to this Authorization, including rate changes.

SIGNED AUTHORIZATION

By my signature, I affirm that I am Customer of Record for the Montana-Dakota account(s) subject to this Authorization, everything in this Authorization is true and correct, and I authorize Montana-Dakota to disclose my customer information as specified in this form. In addition to the signature below, verbal confirmation by a representative of Montana-Dakota may be made with the Customer prior to final processing.

Name of person or business on account(s) _____

Authorized signature for Customer of Record _____

Printed Name _____ Title _____

Telephone Number _____ Date _____

FOR OFFICE USE ONLY		
ID #	Processed by:	Date:

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 2nd Revised Sheet No. 15
 Canceling 1st Revised Sheet No. 15

**CONSENT TO DISCLOSE UTILITY
 ENERGY USAGE INFORMATION**



CONSENT TO DISCLOSE UTILITY ENERGY USAGE INFORMATION

All information requested on this form must be provided for the consent to be valid. If you have questions or require assistance, please contact Montana-Dakota Utilities Co. (Montana-Dakota). This form may be available from your utility provider in other languages. To obtain a copy in another language, please contact your utility provider.

Montana-Dakota Utilities Co. Attn: Customer Support

Mailing Address: PO Box 7608, Boise, ID 83707-1608

Phone: 1-800-638-3278 Email: customerservice@mdu.com Fax: 701-323-3104

For additional information, including the utility's privacy policy, visit www.montana-dakota.com

TO BE COMPLETED BY THE CUSTOMER

By signing this form, you authorize Montana-Dakota to release the customer energy usage information to:

Organization/Trade Name: _____

Contact Person (if available): _____

Physical and Mailing Address: _____

Phone: _____ Email: _____ Fax: _____

This organization will receive the following information:

- The following energy usage information.
 - The date your natural gas meter was read by Montana-Dakota Utilities Co.
 - The number of days in the billing period.
 - The monthly gas energy usage in dekatherms for the specified period. *
 - The monthly electric energy usage in kilowatt hours for the specified period. *

Your consent to make available information from the previous _____ months.

*If you have resided at the address less than the amount of time designated above, energy usage will only be provided for the time that you have been the accountholder or a maximum of 36 months.

- Information regarding your participation in energy efficiency or other Montana-Dakota programs.

This information will be used to (check all boxes that apply):

- Provide you with products or services you requested
- Offer you products or services that may be of interest to you
- Determine your eligibility for an energy program
- Analyze your energy usage
- Other (specify) _____

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Original Sheet No. 15.1

CONSENT TO DISCLOSE UTILITIY
ENERGY USAGE INFORMATION

Page 2 of 2

ENERGY USAGE INFORMATION COLLECTION PERIOD

This consent is valid for a one-time disclosure of energy usage information relating to a single utility account. Montana-Dakota will require an original, separate consent form for disclosure of usage information for each utility account.

CUSTOMER DISCLOSURES

***Customer usage information can provide insight into activities within the premises receiving utility service. Montana-Dakota may not disclose your customer information except

- 1. if you authorize the disclosure
2. to contracted agents that perform services on behalf of the utility, or
3. as otherwise permitted or required by laws or regulations. ***

***You are not required to authorize the disclosure of your information, and your decision not to authorize the disclosure will not affect your utility services. ***

***You may access your standard customer energy usage information from Montana-Dakota without any additional charge. ***

***Note that Montana-Dakota will have no control over the information disclosed pursuant to this consent, and will not be responsible for monitoring or taking any steps to ensure that the recipient maintains the confidentiality of the information or uses the information as authorized by you. Please be advised that you may not be able to control the use or misuse of your information once it has been released. ***

***In addition to the energy usage information described above, the records received by the organization may include other information such as your name; account number; meter number; utility type; service address; premise number; premise description; meter read date(s); number of days in the billing period; utility invoice date or base rate bill amount. Montana-Dakota will not provide any other information, including Personally Identifiable Information such as your Social Security Number or any financial account number to the organization through this consent form. ***

PLEASE READ THE CUSTOMER DISCLOSURES ABOVE BEFORE SIGNING THIS FORM

By signing this form, you acknowledge and agree that you are the customer of record for this account and that you authorize Montana-Dakota to disclose your energy usage information as specified in this form.

APPLICABLE CUSTOMER ACCOUNT NUMBER

SERVICE ADDRESS

PRINTED NAME

SIGNATURE OF CUSTOMER OF RECORD

DATE SIGNED



Montana-Dakota Utilities Co.
 A Subsidiary of MDU Resources Group, Inc.
 400 N 4th Street
 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 3rd Revised Sheet No. 16
 Canceling 2nd Revised Sheet No. 16

FINAL NOTICE PRIOR TO DISCONNECT

Page 1 of 1



*PO Box 7608 Boise, ID 83707-1608
 Phone: 1-800-638-3278 - Fax: 701-323-3104
 Customer Service Hours: 7 a.m. - 7 p.m. Mon-Fri
 www.montana-dakota.com*

Re: Account #

**FINAL NOTICE
 REMINDER NOTICE OF PAST DUE BALANCE**

Recently you were sent a disconnect notice regarding your past due account. This is your final notification that your gas and/or electric service will be discontinued unless the past due amount is paid in full or satisfactory arrangements are made with Montana-Dakota Utilities Co. by

Should this action result in your service being discontinued, payment in full plus a charge for reconnection will be required. In addition, a security deposit or an additional deposit may be required before service is restored.

PLEASE CONTACT US NOW AT 1-800-638-3278

SERVICE ADDRESS	PAST DUE	ACCOUNT BALANCE
Utility		

Payment Options:

By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit www.montana-dakota.com to find the nearest location.

Online: Go to www.montana-dakota.com and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
 PO Box 5600
 Bismarck, ND 58506-5600

Direct Inquiries To:
 Montana-Dakota Utilities Co.
 1-800-638-3278
 7 a.m. - 7 p.m. Mon-Fri

If, after contacting Montana-Dakota Utilities Co. you have unresolved questions regarding this notice, the South Dakota Public Utilities Commission staff is available at 1-800-332-1782 or mail to 500 E Capitol Ave Pierre, SD 57501-5070.

MDUSDWNTLTR

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Docket No.:	GE19-004		



**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 1st Revised Sheet No. 17
 Canceling Original Sheet No. 17

INTERRUPTIBLE GENERAL GAS SERVICE AGREEMENT

INTERRUPTIBLE GENERAL GAS SERVICE AGREEMENT

THIS AGREEMENT, made this _____ day of _____, 201_, is by and between MONTANA-DAKOTA UTILITIES CO., hereinafter called "Company", and _____ located in _____ hereinafter called "Customer".

Customer and Company enter into this Interruptible General Gas Service Agreement to have natural gas delivered by Company to Customer.

WITNESSETH: The parties hereto, each in consideration of the agreement of the other, agree as follows:

1.0 TERM. Deliveries and charges hereunder shall commence as specified in Exhibit "A" attached hereto and incorporated herein. Customer agrees to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or Customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term.

2.0 DELIVERY POINT(S), RATE SCHEDULE(S), AND QUANTITIES. Delivery of natural gas under Small Interruptible General Gas Service Rate 71, or Large Interruptible General Gas Service Rate 85 by Company to Customer shall be as specified in attached Exhibit "A".

2.1 DISPATCHING. Customer will adhere to gas dispatching policies and procedures established by Company to facilitate service under this Agreement. Company will inform Customer of any changes in dispatching policies that may affect this Agreement as they occur.

2.2 METERING AND MEASUREMENT. Company will meter the quantity of natural gas delivered to Customer at the delivery point. Such quantities will be conclusive upon both parties unless such meter is found to be inaccurate by more than two percent, in which case the quantity delivered to Customer shall be determined by calculation, taking into consideration the time of year, the schedule of Customer's operations and other pertinent facts. Company will test the measurement equipment in accordance with applicable state utility commission rules and regulations.

3.0 DEFINITIONS.

Delivery Point - The point at which Customer assumes custody of the gas being delivered. This point will normally be at the outlet of Company's meter(s) located on Customer's premises.

Gas Day - Means a period of twenty-four consecutive hours, beginning and ending at 9:00 a.m. Central Clock Time.

Interruption - A suspension of interruptible natural gas service deemed necessary by Company pursuant to Rates 71 or 85 and 100.

4.0 RATE. The rates charged and services rendered Customer, under this Agreement, shall be as specified in applicable Company tariffs as approved by the appropriate state utility commission.

The currently effective rate under this Agreement is subject to an adjustment for cost of purchased gas as provided in Purchased Gas Cost Adjustment Rate 88. Company shall have the right to modify the rates charged and the terms and conditions hereunder by making unilateral rate filings with the appropriate state utility commission.

4.1 TAXES. In addition to the rates specified above, Company shall collect from Customer and Customer agrees to pay Company any sales, use, excise, or other such taxes and city fees that are legally effective and applicable to the service provided hereunder.

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**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

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INTERRUPTIBLE GENERAL GAS SERVICE AGREEMENT

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4.2 INTERRUPTIBLE SALES GAS SERVICE. Service under Rate 71 and Rate 85 is dependent upon the availability of capacity on Company's system and prior demands of customers served under Company's general service gas rates. Customer agrees to accept service hereunder in accordance with Company's "Rate Schedule" as specified in Exhibit "A" of this Agreement.

4.3 CHANGE IN DAILY OPERATIONS. Customer agrees to notify Company of changes in Customer's natural gas requirements as specified in attached Exhibit "A". Company shall not be obligated to provide daily requirements in excess of the daily quantities set forth in Exhibit "A" unless Company, in its sole discretion, determines that increased quantities are available, and all quantities hereunder shall be subject to interruption and service priorities as provided in Rate 71 and Rate 85.

4.4 FIRM NATURAL GAS REQUIREMENTS. Customer agrees to accept service hereunder in accordance with Company's Rate 70, as specified in Exhibit "B" of this Agreement for Customer's firm requirements delivered through Customer's interruptible meter(s).

5.0 ASSIGNMENT. Customer agrees that it will not assign this Agreement except upon written consent of Company.

6.0 INDEMNIFICATION. Customer agrees to indemnify and hold Company harmless from any and all injury, loss or damage resulting from Customer's negligent or wrongful acts under and during the term of this Agreement. Company agrees to indemnify and hold Customer harmless from any and all injury, loss or damage resulting from Company's negligent or wrongful acts under and during the term of this Agreement.

7.0 INGRESS AND EGRESS. Company is hereby granted rights of ingress and egress, at reasonable times, for operating, inspecting and maintaining any of Company's facilities on Customer's premises.

8.0 FORCE MAJEURE. In the event of either Party's being rendered wholly or in part by force majeure unable to carry out its obligations under this Agreement, then the obligations of the Parties hereto, so far as they are affected by such force majeure, shall be suspended during the continuance of any inability so caused. Such causes or contingencies affecting the performance of this Agreement by either party, however, shall not relieve it of liability in the event of its concurring negligence or in the event of its failure to use due diligence to remedy the situation and remove the cause in an adequate manner and with all reasonable dispatch, nor shall such causes or contingencies affecting the performance of this Agreement relieve either party from its obligations to make payments of amounts then due hereunder, nor shall such causes or contingencies relieve either party of liability unless such party shall give notice and full particulars of the same in writing or by telephone to the other party as soon as possible after the occurrence relied on. If volumes of Customer's gas are destroyed while in Company's possession by an event of force majeure, the obligations of the Parties under this Agreement shall terminate with respect to the volumes lost. The term "force majeure" as employed herein shall include, but shall not be limited to acts of God, strikes, lockouts or other industrial disturbances, failure to perform by any third party, which performance is necessary to the performance by either Customer or Company under this Agreement, acts of the public enemy or terrorists, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrest and restraint of rulers and peoples, civil disturbances, explosions, breakage or accident to machinery or lines of pipe, line freeze-ups, sudden partial or sudden entire failure of Company's gas supply, failure to obtain materials and supplies due to governmental regulations, and causes of like or similar kind, whether herein enumerated or not, and not within the control of the Party claiming suspension, and which by the exercise of due diligence such party is unable to overcome; provided that the exercise of due diligence shall not require settlement of labor disputes against the better judgment of the Party having the dispute.

The term "force majeure" as employed herein shall also include, but shall not be limited to, inability to obtain or acquire, at reasonable cost, grants, servitudes, rights-of-way, permits, licenses, or any other authorizations from third parties or agencies (private or governmental) or inability to obtain or acquire at reasonable cost necessary materials or supplies to construct, maintain, and operate any facilities required for the performance of any obligations under this Agreement, when any such inability directly or indirectly contributes to or results in either Party's inability to perform its obligations.

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Issued By:	Tamie A. Aberle Director – Regulatory Affairs		
Docket No.:	GE19-004		

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Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
 400 N 4th Street
 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 1st Revised Sheet No. 17.2
 Canceling Original Sheet No. 17.2

INTERRUPTIBLE GENERAL GAS SERVICE AGREEMENT

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9.0 REGULATORY AUTHORITY. This Agreement is subject to all valid laws, orders, rules and regulations of any and all duly constituted authorities having jurisdiction over the subject matter herein and is subject to the receipt of any necessary authorization for the interruptible service contemplated herein.

10.0 REPORTING REQUIREMENTS. Customer shall furnish Company all information as may be required or appropriate to comply with reporting requirements of duly constituted authorities having jurisdiction over the matter herein.

IN WITNESS WHEREOF, the parties have duly executed this Agreement as of the date and year above written.

CUSTOMER

COMPANY

MONTANA-DAKOTA UTILITIES CO.

By: _____

By: _____

Title: _____

Witness: _____

Title: _____

* Please type or print the names below the signature lines.

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**State of South Dakota
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Section No. 6
 1st Revised Sheet No. 17.3
 Canceling Original Sheet No. 17.3

INTERRUPTIBLE GENERAL GAS SERVICE AGREEMENT

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EXHIBIT "A"
 INTERRUPTIBLE GENERAL GAS SERVICE AGREEMENT

This document is an attachment to the Interruptible General Gas Service Agreement dated _____ between Montana-Dakota Utilities Co. and _____ covering interruptible natural gas service to its facility located at _____. Deliveries and charges hereunder shall commence on _____ and expire on _____.

<u>Delivery Point</u>	<u>Rate Schedule</u>	<u>Distribution Energy Charge*</u>	<u>Maximum Interruptible Delivery Point Quantity Per Day (dk)</u>
-----------------------	----------------------	------------------------------------	---

* Plus Cost of Gas as defined in Small Interruptible General Gas Service Rate 71.

Customer agrees to notify Company of changes in its daily natural gas requirements in accordance with the following requirements:

Accepted and agreed to this ____ day of _____, 20____.

 By: _____
 Representing _____

Accepted and agreed to this ____ day of _____, 20____.

MONTANA-DAKOTA UTILITIES CO.
 By: _____

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**State of South Dakota
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INTERRUPTIBLE GENERAL GAS SERVICE AGREEMENT

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EXHIBIT "B"
 REQUEST FOR FIRM NATURAL GAS SALES SERVICE

This document is an attachment to the Interruptible General Gas Service Agreement dated _____ between Montana-Dakota Utilities Co. and _____ covering interruptible natural gas service to its facility located at _____.

Daily Firm Service Requirements

January	_____ 0 _____	Dk/day
February	_____ 0 _____	Dk/day
March	_____ 0 _____	Dk/day
April	_____ 0 _____	Dk/day
May	_____ 0 _____	Dk/day
June	_____ 0 _____	Dk/day
July	_____ 0 _____	Dk/day
August	_____ 0 _____	Dk/day
September	_____ 0 _____	Dk/day
October	_____ 0 _____	Dk/day
November	_____ 0 _____	Dk/day
December	_____ 0 _____	Dk/day

Customer hereby requests that these daily maximum quantities be provided to this location pursuant to an approved firm natural gas sales tariff.

Firm gas sales, under Rate 70, shall commence on _____ and expire on _____, and shall continue thereafter until either party furnishes the other party 30 days written notice of termination.

Customer

By: _____

By: _____
 (Please print or type)

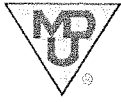
Agreed to and accepted by Montana-Dakota Utilities Co. this ____ day of _____, 20____.

By: _____

Date Filed:	July 29, 2019	Effective Date:	Service rendered on and after October 1, 2019
Issued By:	Tamie A. Aberle Director – Regulatory Affairs		
Docket No.:	GE19-004		

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Montana-Dakota Utilities Co.

A Subsidiary of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

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GAS TRANSPORTATION AGREEMENT

Page 1 of 5

GAS TRANSPORTATION AGREEMENT

THIS AGREEMENT, made this _____ day of _____, 20____, is by and between MONTANA-DAKOTA UTILITIES CO., a Delaware corporation, hereinafter called "Company", and _____ located at _____ hereinafter called "Customer".

Customer has entered into agreements to purchase natural gas and have that gas delivered to a "receipt point" using Shipper(s) as specified in attached Exhibit "A" as Shipper. Customer agrees to notify Company prior to any change in shipper(s) and further agrees to execute a new Exhibit "A" prior to change of event.

Customer and Company enter into this Gas Transportation Agreement to have said gas transported by Company from the "receipt point" to a "delivery point".

WITNESSETH: The parties hereto, each in consideration of the agreement of the other, agree as follows:

1.0 TERM. Transportation, deliveries and charges hereunder shall commence on _____ and expire on _____ and shall continue thereafter until either party furnishes the other party 30 days written notice of termination.

2.0 RECEIPT POINT(S), DELIVERY POINT(S), RATE SCHEDULE(S), AND QUANTITIES. Delivery of natural gas under Small Interruptible General Gas Transportation Service Rate 81 or Large Interruptible General Gas Transportation Service Rate 82, by Company to Customer shall be at or near the points whose locations and maximum delivery quantity per day are described as follows. In the event said "Term of Rate", as specified in attached Exhibit "B", is not executed by both parties to this agreement, Customer agrees to pay Company the currently approved ceiling rate as specified under "Rate Schedule" below. Said "Term of Rate" shall not be executed for periods of less than 30 days.

<u>Receipt Point</u>	<u>Delivery Point</u>	<u>Rate Schedule</u>	<u>Dk Maximum Delivery Point Quantity Per Day</u>
----------------------	-----------------------	----------------------	---

3.0 DISPATCHING. Customer will adhere to gas dispatching policies and procedures, established by Company and posted on Company's web site, to facilitate service under this Agreement. Company will inform Customer of any changes in dispatching policies that may affect this Agreement as they occur.

4.0 RATE. The rates charged Customer shall be as specified in applicable Company tariffs as approved by the appropriate state utility regulatory agency.

The currently effective rates and General Provision tariffs are available on the Company's website and made a part hereof. Company shall have the right to modify the rates charged and the terms and conditions hereunder by making unilateral rate filings with the appropriate regulatory agency.

5.0 FIRM NATURAL GAS REQUIREMENTS. Customer agrees to accept service hereunder in accordance with Company's Rate 70, as specified in Exhibit "C" of this Agreement for Customer's firm requirements delivered through Customer's interruptible meter(s).

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Issued By:	Tamie A. Aberle Director – Regulatory Affairs		
Docket No.:	GE19-004		

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Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
 400 N 4th Street
 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

Section No. 6
 1st Revised Sheet No. 19.1
 Canceling Original Sheet No. 19.1

GAS TRANSPORTATION AGREEMENT

Page 2 of 5

6.0 ASSIGNMENT. Customer agrees that it will not assign this Agreement except upon written consent of Company.

7.0 REGULATORY AUTHORITY. This Agreement is subject to all valid laws, orders, rules and regulations of any and all duly constituted authorities having jurisdiction over the subject matter herein and is subject to the receipt of any necessary authorization for the transportation service contemplated herein.

8.0 REPORTING REQUIREMENTS. Customer shall furnish Company all information as may be required or appropriate to comply with reporting requirements of duly constituted authorities having jurisdiction over the matter herein.

IN WITNESS WHEREOF, the parties have duly executed this Agreement as of the date and year above written.

CUSTOMER

COMPANY

MONTANA-DAKOTA UTILITIES CO.

By: _____
 *

By: _____

Title: _____

Attest: _____
 *

Title: _____

* Please type or print the names below the signature lines.

Date Filed: July 29, 2019
 Issued By: Tamie A. Aberle
 Director – Regulatory Affairs
 Docket No.: GE19-004

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 1st Revised Sheet No. 19.3
 Canceling Original Sheet No. 19.3

GAS TRANSPORTATION AGREEMENT

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EXHIBIT "B"
 GAS TRANSPORTATION AGREEMENT

This document is an attachment to the Gas Transportation Agreement dated _____ between Montana-Dakota Utilities Co. and _____ covering natural gas transportation service to its facility located at _____.

Rate

Term of Rate

Accepted and agreed to this ____ day of _____, 20____.

By: _____

Title: _____

Accepted and agreed to this ____ day of _____, 20____.

MONTANA-DAKOTA UTILITIES CO.

By: _____

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 Gas Rate Schedule – SDPUC Volume No. 2**

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 1st Revised Sheet No. 19.4
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GAS TRANSPORTATION AGREEMENT

EXHIBIT "C"
 REQUEST FOR FIRM NATURAL GAS SALES SERVICE

This document is an attachment to the Gas Transportation Agreement dated _____ between Montana-Dakota Utilities Co. and _____ covering natural gas transportation service to Customer's facility located at _____.

Daily Firm Service Requirements

January	<u>0</u>	Dk/day
February	<u>0</u>	Dk/day
March	<u>0</u>	Dk/day
April	<u>0</u>	Dk/day
May	<u>0</u>	Dk/day
June	<u>0</u>	Dk/day
July	<u>0</u>	Dk/day
August	<u>0</u>	Dk/day
September	<u>0</u>	Dk/day
October	<u>0</u>	Dk/day
November	<u>0</u>	Dk/day
December	<u>0</u>	Dk/day

I hereby request that these daily maximum quantities be provided to this location pursuant to an approved firm natural gas sales tariff.

Firm gas sales, under Rate 70, shall commence on _____ and expire on _____, and shall continue thereafter until either party furnishes the other party 30 days written notice of termination.

By: _____

By: _____
 (Please print or type)

Agreed to and accepted by Montana-Dakota Utilities Co. this ____ day of _____, 20____.

By: _____

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400 N 4th Street
Bismarck, ND 58501

**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

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**State of South Dakota
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1st Revised Sheet No. 19.7
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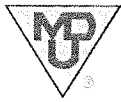
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**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

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Montana-Dakota Utilities Co.

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**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

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A Subsidiary of MDU Resources Group, Inc.
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Bismarck, ND 58501

**State of South Dakota
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2nd Revised Sheet No. 22
Canceling 1st Revised Sheet No. 22

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Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
 400 N 4th Street
 Bismarck, ND 58501

**State of South Dakota
 Gas Rate Schedule – SDPUC Volume No. 2**

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WARNING NOTICE

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WARNING NOTICE

NAME: _____
 ADDRESS: _____
 TOWN: _____ METER: _____

We have observed your _____
(Name of appliance)

and found an unsafe/unsatisfactory condition due to:

This condition can be corrected by:

**IN THE INTEREST OF SAFETY AND GOOD
 SERVICE, YOU ARE URGED TO HAVE
 YOUR LOCAL CONTRACTOR
 CORRECT THIS CONDITION AT ONCE.**

After the repair or replacement is completed, please notify
 our customer service department at: 1-800-638-3278

- **UNSATISFACTORY CONDITION EQUIPMENT:**
 LEFT ON LEFT OFF
- **UNSAFE CONDITION EQUIPMENT:**
 SHUT OFF LEFT ON (Explain)

NOTICE REC'D BY: _____
(Customer Signature)
 Owner Occupant Other _____

MDU By: _____

Date: _____

Certified Letter Sent (Date): _____

20241-G(4-73)
 (Rev. 12/18)



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400 N 4th Street
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400 N 4th Street
Bismarck, ND 58501

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Bismarck, ND 58501

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Bismarck, ND 58501

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Gas Rate Schedule – SDPUC Volume No. 2**

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Canceling 1st Revised Sheet No.25.3

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Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
400 N 4th Street
Bismarck, ND 58501

**State of South Dakota
Gas Rate Schedule – SDPUC Volume No. 2**

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