OTTER TAIL POWER COMPANY

Docket No: EL26-035
DR No: SD-PUC-01.02
Analyst: Jennie Fuerst
Date Received: 11/13/2026
Date Due: 11/20/2026
Date of Response: 11/18/2026
Responding Witness: Laura Dewey, Regulatory Compliance Coordinator, 218-739-8604, ldewey@otpco.com

Attachments: None

Data Request:
Pursuant to ARSD 20:10:16:02(2) the customer information must include the title, address, and telephone number of the utility department or departments from which complaints can be filed. There is no such language in the brochure. Please add and refile an amended red-line and clean version.

Response:
Otter Tail Power respectfully notes that the current Customer Information Brochure identifies the South Dakota Public Utilities Commission, provides the Commission's mailing address and telephone number, and advises customers that they may contact the Commission to discuss unresolved differences. Accordingly, Otter Tail Power believes the current brochure satisfies the requirements of ARSD 20:10:16:02(2). Please see the back page of the brochure.

We're regulated by the South Dakota Public Utilities Commission. Customers may contact the South Dakota Public Utilities Commission at 605-773-3201 to discuss unresolved differences or to appeal an Otter Tail Power decision.

The Commission's address is:

South Dakota Public Utilities Commission
Capitol Building, 1st floor
500 E. Capitol Ave.
Pierre, SD 57501