

**From:** PUC  
**Sent:** Friday, March 20, 2026 12:21 PM  
**To:** Shannon Rolando [REDACTED]  
**Subject:** RE: [EXT] BHE proposed rate increases

Mr. Rolando:

Thank you for taking the time to share your concerns regarding Black Hills Energy's proposed rate increase. The full docket, opened on February 19, 2026, is available on the PUC website: [EL26-003](#) - In the Matter of the Application of Black Hills Power, Inc. dba Black Hills Energy for Authority to Increase Rates For its Utility Service in South Dakota. Your input is an important part of the public process.

We understand that affordability is a significant concern for customers, especially given recent economic pressures. The Public Utilities Commission takes these matters seriously and is committed to a thorough and transparent review of the proposal. As part of this process, Black Hills Energy is required to provide detailed justification for the proposed increase.

To help you better understand how the PUC evaluates rate increase requests, I encourage you to review the [Electric Rate Increase Request Info Guide](#) on the PUC website. This guide outlines the steps and considerations involved in our review.

Regarding your request to consider your comment as one of 25 customer concerns about the proposed rate increase, your comments and this response will be posted in the "Comments and Responses" section of the docket. We appreciate your engagement and encourage you to follow the docket as it progresses.

*Chris Nelson, Chairman  
Public Utilities Commission  
Puc.sd.gov*