

From: Shannon Rolando [REDACTED]
Sent: Tuesday, March 17, 2026 8:09 AM
To: PUC <PUCPF@state.sd.us>
Subject: Re: [EXT] BHE proposed rate increases

My name is Shannon L. Rolando. I live at [REDACTED] in Spearfish, SD. My home phone is [REDACTED] and my email is [REDACTED]. please attach this to my comment to the PUC about the recent application for BHE to raise rates. Thank you,
Shannon Rolando

[Sent from Yahoo Mail for iPhone](#)

JFrom: Shannon Rolando [REDACTED]
Sent: Saturday, March 14, 2026 12:25 PM
To: PUC-PUC <PUC@state.sd.us>
Subject: [EXT] BHE proposed rate increases

To whom it may concern:

I have been a customer of Black Hills Energy for as long as I've been a homeowner. It has always been a reliable service.

It has recently come to my attention that BHE has requested a rate increase. My household already pays what I consider to be an exorbitant monthly rate for our utility.

While we have taken measures to decrease power consumption as much as possible, we still pay too much for it. The problem is, we don't have a choice of what power service we can utilize.

Is it possible that we could ever have a lesser burden to bear for energy? Nothing ever goes down. EVERYTHING continually costs us more.

Please consider this as one of the 25 customer concerns about the newest request to raise rates.

Thank you,

Shannon L. Rolando

Spearfish, SD

[Sent from Yahoo Mail for iPhone](#)