

From: Jolene Ryan [REDACTED]  
Sent: Saturday, March 7, 2026 10:33 AM  
To: Nelson, Chris <Chris.Nelson@state.sd.us>  
Subject: [EXT] Rate increase

Chris Nelson,

I am writing with concerns of the rate increase that BHE is asking for. The 25% increase for us would be an average of \$57 increase per month. We paid for the year of 2025 \$2749.55 for the year which averages \$229.12 a month. We are all electric and supposedly get a rate discount(I would like to know what that discount is). We keep our thermostat at 68° at all times in the winter months (guess BHE wants everyone freezing in the winter). My husband just retired last year so we have started a fixed income with this raise hike it would take his raise from SS plus some just to cover the raise hike. These prices are getting out of control I guess we'll all be on their assistance program if that's what they are wanting. So we are hoping that you all vote against this ridiculous amount of increase. I have talked with plenty of people and the average house hold pays more then \$100 for electricity so I don't see where they get that most households will only increase by \$25 per month. Thank you for your time.

Jolene Ryan  
Sent from my iPhone