

From: jharmony [REDACTED]
Sent: Saturday, September 26, 2026 2:07 PM
To: PUC-PUC <PUC@state.sd.us>
Subject: FW: [EXT] Docket EL26-003

Sent from my Galaxy

----- Original message -----

From: jharmony [REDACTED]
Date: 9/24/26 9:12 PM (GMT-07:00)
To: PUC@state.sd.us
Subject: Docket EL26-003

My name is Constance R. Baldwin. Email address is [REDACTED]. My address is [REDACTED], Hot Springs, SD.

I am 73 years old. My residence is actually close to the Southern border of Custer County with a Hot Springs address. I receive less than \$1,000.00 income through SS & SSI. I bought my home in 2009. I live alone, except for a couple of horses. I use less electricity now than I did when I bought my property. I am charged more for bringing the electricity to my property than what my electric charge is every month! I am on BHE. In the last 2 years, my bill went from \$ 149.00 a month to \$290.00 a month. Now they want to raise it another 45%?

Building in the Black Hills area alone has and is booming. More consumers= more money coming in for them. One would think the charges would decrease, but as with property taxes, the \$ gets higher, with no reason. Consumption, with respect to my situation, has decreased. Yet the \$ amount has nearly doubled! I know, from new builds in my area, that it is no small change for those new builds to even hook up to BHE, not to mention they are even charged for the poles.

Also, sometimes when you call customer service, you're connected to someone in Canada. Really? DO NOT APPROVE THEIR 45%! Also, launch an investigation into the corporation. This is not the company my Mom worked for when I was kid!

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