



MidAmerican Energy Company
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December 1, 2025

VIA ELECTRONIC FILING

Ms. Leah Mohr
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Ave.
Pierre, SD 57501

Subject: Bill Payment Options

Dear Ms. Mohr:

MidAmerican Energy Company ("MidAmerican") transmits the accompanying electric tariff sheet for filing.

South Dakota Electric Tariff Schedule No. 2

Section No. 5

2nd Revised Sheet No. 25

Canceling 1st Revised Sheet No. 25

Effective Date: January 1, 2026

MidAmerican Energy is committed to providing an exceptional customer experience. To further this commitment, we propose updates to the language in our electric tariff regarding bill payment options, effective January 1, 2026.

Beginning on this date, customers who wish to pay by phone will do so exclusively through our secure automated phone system. Customers can call the automated phone system directly, and our phone representatives will also be able to directly transfer customers to this system, ensuring a smooth transition. We are proactively communicating this change and educating customers about all available payment methods—including online, by mail, in person, and through our upcoming MidAmerican Energy app—so they can choose the option that works best for them.

For those who prefer to pay by phone, the automated system offers the same flexibility as speaking with a representative, including the ability to select the payment amount. This change will help us better serve customers during peak call times and help reduce the credibility of fraudulent requests for customer payments over the phone.

Additionally, we propose broadening the tariff language to reflect our ongoing commitment to evaluating and enhancing payment options. This flexibility will allow us to introduce new, customer-friendly payment methods as technology evolves, such as the soon-to-be-released MidAmerican Energy app. All available payment options are clearly communicated in our welcome booklet and on our website.

Finally, we propose adding a separate paragraph to clarify the various forms of payment that may be accepted, making it easier for customers to understand their choices.

We believe these updates will make bill payment more convenient and secure for our customers, while also supporting operational efficiency and fraud prevention.

This Electric Cover Letter and accompanying tariff sheet are submitted herewith electronically.

Thank you for your consideration. Please contact me at 563-657-6143 or Diana.Votino@midamerican.com and RegulatedPricing@midamerican.com if you have any questions.

Sincerely,

/s/ Diane Votino

Diane Votino
Sr. Tariff & Compliance Analyst

Attachments