

From: Annette Velazquez [REDACTED]
Sent: Friday, February 27, 2026 7:27 AM
To: PUC-PUC <PUC@state.sd.us>
Subject: [EXT] Docket EL25-024 – Request for Review of Billing Application and Disclosure Consistency

To the Commissioners:

I am submitting this correspondence for inclusion in the official docket record. After reviewing multiple residential electric bills within Sioux Falls, I have identified apparent inconsistencies in the application and/or disclosure of the Fuel Clause Adjustment and Interim Rate Adjustment among customers within the same city. Specifically, households in ZIP codes 57106 and 57107, including my own, show substantial increases associated with the Fuel Cost Charge and Interim Rate Adjustment. These increases are clearly itemized and materially impact total monthly billing. However, similarly situated residential households in ZIP codes 57104 and 57105, with comparable occupancy levels and winter usage patterns, do not reflect the same visible rider application or proportional increase on their statements.

If these customers are within the same utility service territory and residential class, this raises serious questions regarding:

1. Whether rate riders are being applied consistently across residential customers.
2. Whether differing rate schedules are being properly disclosed and understood.
3. Whether billing transparency adequately allows customers to identify and compare material rate impacts.

I am formally requesting that the Commission clarify:

- Whether all residential customers within Xcel Energy's Sioux Falls service territory are subject to the same Fuel Clause Adjustment and Interim Rate structure.
- Whether any sub-classification exists that would explain the observed differences.
- Whether the Commission will review billing disclosure practices to ensure uniform transparency when material rate components increase substantially.

This request is based on documented bill comparisons currently in my possession.

I respectfully ask that this correspondence be entered into the official record and that a written clarification be provided.

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