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Xcel Energy Data Request No. 4
Docket No.: EL25-20
Response To: South Dakota Public Utilities Commission
Requestor: Eric Paulson
Date Received: September 10, 2025

Question:

Who creates the reports for the Home Energy Reports program, a third party or Xcel internal employees?

Response:

A third party administers the Home Energy Reports as part of the Home Energy Insights program. Recently, the Company has completed a competitive procurement process and has selected a new vendor for its Home Energy Insights programs, slated to begin delivery in 2026 for other jurisdictions. We would utilize this existing contract if the program were approved by the Commission.

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