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Xcel Energy Data Request No. 1-3

Docket No.: EL25-001

Response To: South Dakota Public Utilities Commission Staff

Requestor: Eric Paulson
Date Received: January 24, 2025

Question:

Refer to business page 5, why does Late bill start under the "Understand Your Energy Use" section and not start on page 6 similar to the residential section?

Response:

This was a decision made by the graphic designer. Upon review, we agree that the LATE BILL section can start on the next page in the Business booklet as it does in the Residential booklet.

The Company will file updated brochures to reflect this change.

Preparer: Carolyn Sampson

Title: Sr. Communications Consultant
Department: Corporate Communications

Telephone: 612-216-5678 Date: February 7, 2025