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Xcel Energy Data Request No. 1-1
 Docket No.: EL25-001
 Response To: South Dakota Public Utilities Commission Staff
 Requestor: Eric Paulson
 Date Received: January 24, 2025

Question:

On residential page 10 of the revised booklet, explain why “Tree Trimming” was removed from the table.

Response:

We originally removed the Tree Trimming section due to the confusion it causes for customers. Many customers believe we will prune or remove trees on their property and haul away the branches and wood at no charge. Customers are then disappointed to learn they might have to hire a qualified tree trimmer to fully prune or remove the tree. We do trim the portion of a tree that is closest to a power line to create a “safety zone” for the customer or their contractor to finish pruning or removing the tree.

We propose adding revised language as follows:

Tree Trimming	Remember, power lines are fully energized and extremely dangerous. When you plan to prune or remove trees near power lines, we will prune a portion of the tree to create a “safety zone” for you or your qualified professional tree trimmer to complete the rest of the work. We do not haul away the wood and brush.	Call 800-895-4999 to make arrangements.
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The Company will file an updated brochure to reflect this change.

Preparer: Fletcher Johnson
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 Date: February 7, 2025