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Xcel Energy Information Request No. 2-1
Docket No.: EL24-018
Response To: South Dakota Public Utilities Commission
Requestor: Patrick Steffensen
Date Received: May 29, 2024

Question:

Refer to the Petition, pages 2-4. Regarding the removal of the words “or at the office of the Company” from Section 3.3, explain why the Petition did not highlight this change or provide a reason for the requested change.

Response:

The Company started closing in-person payment stations in Company offices circa 1994. Because this change was not recent, nor the focus of Docket No. EL24-018, we did not deem a discussion of it relevant to the filing. However, as we were requesting modifications to the tariff related to customer self-reading of meters, we noticed that the tariff did not accurately reflect the bill payment venues available to our customers. Therefore, we took the opportunity to make the language of Section 3.3 better reflect how our customers can pay their bills.

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