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Xcel Energy Data Request No. 1-3

Docket No.: EL24-018

Response To: South Dakota Public Utilities Commission

Requestor: Patrick Steffensen

Date Received: May 10, 2024

Question:

Refer to Section 3.7 on Sheet No. 15. Provide examples of when if might be "impractical for the Company to read the meter in time for the billing operation" given AMI capabilities.

Response:

Please see the Company's response to Data Request No. 1-2 in this proceeding. These same circumstances may arise, and while our back-up plan is to manually read meters if the automated reads are not successful – we may encounter challenges, such as inability to access an individual meter, that make reading the meter that month impracticable. For example, the meter might be outside, but the customer has a locked gate, and we are unable to access the meter to manually gather the usage information in time to inform the billing operation.

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Telephone: 612-327-0493 Date: May 24, 2024