

OTTER TAIL POWER COMPANY  
Docket No: EL23-027

Response to: SD Public Utilities Commission

Analyst: Pat Steffensen

Date Received: October 02, 2023

Date Due: October 17, 2023

Date of Response: October 17, 2023

Responding Witness: Matthew J. Olsen, Manager, Regulatory Strategy/Compliance,  
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Data Request:

Were there software/hardware options available to Otter Tail that would have made it easier to include the traditional beginning and ending meter read numbers on the customer bills? If so, why weren't those options selected?

Attachments: 0

Response:

Otter Tail did review other options for MDMS solution; the other systems in conjunction with Otter Tail's implemented CIS system would have led to a similar solution of displaying customer's energy consumption over a period of time as opposed to beginning and ending meter reads.