

OTTER TAIL POWER COMPANY

Docket No: EL23-027

Response to: SD Public Utilities Commission

Analyst: Pat Steffensen

Date Received: October 02, 2023

Date Due: October 17, 2023

Date of Response: November 03, 2023

Responding Witness: Matthew J. Olsen, Manager, Regulatory Strategy/Compliance,  
(218) 739-8657

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Data Request:

Provide a copy of any material Otter Tail has prepared to help educate and alleviate any concerns customers might have regarding AMI meters.

Attachments: 2

Attachment 1 to DR SD-PUC-01.15.pdf

Attachment 2 to DR SD-PUC-01.15.pdf

Response:

Please see Attachment 1 to DR SD-PUC-01.15, the AMI customer communications plan, and Attachment 2 to DR SD-PUC-01.15, the AMI customer communications content, for an overview of our plans to help educate and alleviate any customer concerns.