

OTTER TAIL POWER COMPANY
Docket No: EL23-027

Response to: SD Public Utilities Commission

Analyst: Pat Steffensen

Date Received: October 02, 2023

Date Due: October 17, 2023

Date of Response: October 17, 2023

Responding Witness: Matthew J. Olsen, Manager, Regulatory Strategy/Compliance,
(218) 739-8657

Data Request:

Confirm that Otter Tail's system does allow it to include the traditional beginning and ending meter reads on customer bills even after AMI meters are installed.

Attachments: 0

Response:

The integration between Otter Tail's MDMS and Billing system will require customization in both systems to support this functionality. Otter Tail is seeking confirmation from the vendors supporting these systems that displaying these reads would be possible.

Otter Tail believes the additional granular view of a customer's energy consumption available through tools like the CEP will provide better insight, clarity and confidence of a customer's bill than the register read.