



Fergus Falls, Minnesota

## Section 1.02 APPLICATION FOR SERVICE

Anyone desiring electric service from the Company must make application to the Company before commencing the use of the Company’s service. The Company reserves the right to require an Electric Service Agreement before the service will be furnished. Receipt of electric service shall constitute the receiver a Customer of the Company subject to its rates, rules and regulations, whether service is based upon the Tariff, an Electric Service Agreement, or otherwise. All applications and contracts for service shall be made in the legal name of the party desiring service. The Customer will be responsible for payment of all services furnished. A Customer shall give the Company not less than two business days prior notice to connect service.

The customer making application for service is required to provide the Company a valid mailing address for purposes of billing. Customer shall provide email address, phone number, or text for limited and legally allowed customer notifications including outage information or service disconnect, for example, but Customer may opt out of receiving notifications at any time.

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The Customer may take service pursuant to any Commission-approved rate(s) for which the Customer qualifies. The Customer making application for service is required to be of legal age (18), unless evidence is provided that the person is an emancipated minor. The Customer is required to take service under the selected rate(s) for a minimum of one year, unless the Customer desires to change its service to any rate offering that is newly approved within the one-year period and for which the Customer qualifies, or it is determined that the Customer does not qualify for service under the current selected rate(s). The Customer Charge and fixed charges from the applicable rate schedule shall apply as long as the Customer is taking service from the Company. If the Customer initiates a request to change service to a different rate, the Customer shall not be permitted to change back to the originally applicable rate for a period of one year, unless it is determined that the Customer does not qualify for service under the current rate(s). The Customer shall provide the Company at least 45 days prior notice in the event of any requested change.



**Section 1.03 DEPOSITS, GUARANTEES AND CREDIT POLICY**

The Company may require a deposit to ensure payment of bills when due if the Customer has not established satisfactory credit as defined by the South Dakota Administrative Rules 20:10:19:04. A deposit may be required, on not less than fifteen (15) days prior notice to the Customer, if the Customer has unsatisfactory credit or unknown credit. In determining credit standing, the Company shall only use credit reports reflecting the purchase of utility services unless the Customer is unable to establish satisfactory credit with that information, and consents in writing to the use of additional credit reports. Any credit history used is mailed to the Customer. The Customer’s refusal to permit use of credit rating or credit services other than that of a utility will not affect the determination of the Company as to the Customer’s credit history. A deposit is not to exceed the estimated charge for furnishing service to the Customer of one-sixth of an annual bill. If a Customer's credit standing becomes unsatisfactory after a deposit has been refunded or if the deposit is inadequate to cover one-sixth of the estimated annual bill, a new or additional deposit may be required upon reasonable written notice by the Company.

Pursuant to South Dakota Administrative Rules 20:10:19:08, the Company will pay interest on deposits, each year, at the rate of seven percent. Accrued interest will either be paid to the Customer on an annual basis, or credited to the Customer by a deduction made on the Customer’s December electric service bill, or paid when a deposit is refunded on either termination of service or following 12 consecutive months without having service disconnected for nonpayment and without receiving three or more disconnection notices.

Deposits held by the Company, when the Customer ends service or service is terminated, plus any accrued interest, will be refunded by the Company to the Customer, less the amount of any unpaid bills on the Account.

Whenever service has been disconnected for nonpayment of a bill, before reconnection is made, the Company has the right to require the Customer to a) pay the reconnection fee stated in Section 1.04 of these General Rules and Regulations; b) make a deposit as required above; and c) make a satisfactory settlement with the Company for the delinquent bill and for service rendered between the last Meter Reading date and the date service was disconnected.

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The Company may, in lieu of a cash deposit, accept an agreement signed by a guarantor, satisfactory to the Company, whereby payment of a specified amount not exceeding the deposit requirement is guaranteed. The term of the guarantee agreement shall be for no longer than twelve (12) months, and shall automatically terminate after the Customer has closed and paid the Customer’s Account with the Company, or when the Customer establishes satisfactory credit that would result in the return of a deposit, or at the guarantor's request upon 60 days written notice to the Company. However, no guarantee agreement shall be terminated without the



Fergus Falls, Minnesota

Seventh Revised Sheet No. 11 Cancelling Sixth Revised Sheet No. 11

(Continued)


**ELECTRIC SERVICE STATEMENT**

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Check for mailing address change (see reverse side)

Stock purch via Ready Check: \$30.00

Energy Share Donation \$ \_\_\_\_\_



21824481 2 000021000 16

OTTER TAIL POWER COMPANY  
 PO BOX 2002  
 FERGUS FALLS MN 56538-2002

MARY CUSTOMER  
 1234 ELM ST W  
 ANYTOWN, SD 57252

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Due Date: **Sep 13, 2019**

Amount Due: **\$210.00**

This is a Ready Check account. The amount paid by your bank this month was \$240.00 including stock purchase.

Your payment is recorded upon receipt. Please allow sufficient mailing time. COPY-DO NOT PAY 21824481-2 \$210.00 EMP

**Status of Your Account**



Account Number: **21824481**

**MARY CUSTOMER**  
 1234 ELM ST W  
 ANYTOWN, SD 57252

Billing Date: **Aug 16, 2019**

Previous Payment: 02/11/19 240.00

Current EMP: 210.00

Amount Due: **\$210.00**

If payment is not credited to your account by Sept 18, 2019, a late payment charge of 1.5% (18% per year) plus \$2.00 will be charged.

Even Monthly Payment Status

Current EMP payment due: 210.00  
 Credit balance interest: 0.01 CR  
 Your month 12 EMP Balance after payment: 674.56 Credit

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 800-257-4044 or 218-739-8877.

Write our office at:  
 PO BOX 2002  
 FERGUS FALLS MN 56538-2002

www.otpco.com

Account Detail (21824481)			
<b>01. Residential Serv Sum</b>			
P	08/14/19	Reading	11824
	07/16/19	Reading	11362
		Kilowatt Hours Used	462
		Customer Charge (10.00 x 12/365) x 29	9.53
		462 kWh at .06252	28.88
		Energy Adjustment	5.61
		239 kWh at .02348	5.48
		223 kWh at .02457	
		<b>Total:(01)</b>	<b>49.50</b>
<b>02. Small Dual Fuel Sum</b>			
P	08/14/19	Reading	10349
	07/16/19	Reading	9181
		Kilowatt Hours Used	1168
		Customer Charge (10.00 x 12/365) x 29	9.53
		Facilities Charge (9.50 x 12/365) x 29	9.06
		1168 kWh at .01024	11.96
		Energy Adjustment	14.19
		604 kWh at .02348	13.85
		564 kWh at .02457	
		<b>Total:(02)</b>	<b>58.59</b>
<b>03. Other Charges/Credits</b>			
		Energy Efficiency Adj	2.53
		Transmission Cost	3.65
		Recovery	0.00
		Phase-In Recovery Rider	7.20
		Sales Tax	
		<b>Total:(03)</b>	<b>13.58</b>
		<b>Current Billing:</b>	<b>121.67</b>

\*P Indicates Prorated Billing

More account information on back.

Customers with a new advanced meter will receive bills displaying the billing period.

Account Detail (21824481)  
 01. Residential Serv Sum  
 P Billing Period: 07/16/19 - 08/14/19



(Continued)

**EVEN MONTHLY PAYMENT BROCHURE**

Enroll today at  
**otpco.com/TryEMP**  
or call  
**800-257-4044 or 218-739-8877.**



**Even Monthly  
Payment**

Help manage your  
energy costs with simple  
budget billing.



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**Make budgeting easier!**

Our Even Monthly Payment (EMP) plan makes it easier to manage your budget. We'll average your electric bills from the past 12 months to project your monthly payments for the next year. Whether it's the biting cold of January or the searing heat of August, you'll pay the same amount each month.

We'll review your account twice a year and adjust your EMP amount if your electric use changes significantly. We'll also pay interest on your average daily credit balance. And if EMP doesn't work for you, you can return to conventional billing at any time.

**Sign up for EMP**  
Online or by mail



SCAN ME

Complete and return this enrollment form to:  
Otter Tail Power Company  
PO Box 2002  
Fergus Falls, MN 56538-2002

Yes, I'd like to try Even Monthly Payment. I understand that I can return to conventional billing at any time if EMP doesn't work for me.

Otter Tail Power Company account number

\_\_\_\_\_

Name \_\_\_\_\_

Contact phone \_\_\_\_\_

Email \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

Combine EMP with Ready Check for added convenience and security.

Send me information about Ready Check.

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### READY CHECK BROCHURE

**For even more convenience, combine Ready Check with Even Monthly Payment**

Our Even Monthly Payment (EMP) plan makes it easier to manage your budget. We'll average your electric bills from the past 12 months to project your monthly payments for the next year. Whether it's the biting cold of January or the searing heat of August, you'll pay the same amount each month.

We'll review your account twice a year and adjust your EMP amount if your electric use changes significantly. We'll also pay interest on your average daily credit balance. And if EMP doesn't work for you, you can return to conventional billing at any time.



## Ready Check

Save time for the things you love.

Automatically pay your electric bills from your bank account.

**Try our online services**

Register online to find information about your bill, discover online bill payment options, view your energy use, update your contact information, and more.

[otpc.com](http://otpc.com)



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With Ready Check you authorize your bank to automatically pay your electric bill each month.



**By enrolling in Ready Check, you'll:**

- Avoid late or missed payments.
- Write fewer checks.
- Pick your preferred payment dates.
- Continue to receive bills by mail or online.

If Ready Check doesn't work for you, cancel the program at any time by contacting us.

**Note:** Please allow adequate processing time for set up. We'll note on your bill when Ready Check takes effect.

### Sign up for Ready Check



SCAN ME

1. Complete the form online or below.
2. **ATTACH A VOIDED CHECK.**
3. Return to:  
Otter Tail Power Company  
PO Box 2002  
Fergus Falls, MN 56538-2002

I authorize my bank to draw against my bank account to pay my monthly electric service bills from Otter Tail Power Company.

I would like to make payments between the

\_\_\_\_\_ and \_\_\_\_\_ days of the month. (Provide a ten-day window.)

*I understand payments will be aligned to my due date.*

Otter Tail Power Company account number

\_\_\_\_\_

Name \_\_\_\_\_

Contact phone \_\_\_\_\_

Email \_\_\_\_\_

Signature as shown in bank records:

\_\_\_\_\_

Date \_\_\_\_\_

**Even Monthly Payment enrollment**

- Yes, enroll me in Even Monthly Payment too so my bill will be the same amount each month. (Details on back.)

If you have questions about Ready Check, call **800-257-4044** or **218-739-8877** or visit **otpc.com/ReadyCheck**.

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**METER INSTALLATION REQUIREMENTS:**

**Customer-furnished Self-Contained Meter sockets:** Service entrance sizes up to and including 400 amps Single-phase and Three-phase will be metered by the use of Self-Contained Meters. Meter sockets for Self-Contained Metering shall be furnished, installed, and wired by the Customer or the Customer’s electrical contractor. The Company will install and wire a load management receiver, if applicable, and the Customer or the Customer’s contractor will make the remaining connections in the Meter socket. The Company will make the connections to the Customer’s conductors at the top of the mast for overhead service, and at the Company source for underground service.

**Company-furnished CT Metering:** If the service entrance requirements exceed 400 amp Single-phase or Three-phase, the Company will furnish the pre-wired metering, including current transformers, and other equipment necessary to Meter the service. The Customer’s contractor will install the equipment. These Meter sockets will be mounted next to the Customer-provided CT cabinet on a building, pole, or pedestal. However, in all cases, permission to use and the determination of transformer rated metering location must be approved by the Company.

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**Customer-furnished CT cabinets:** Cabinets used outside any building wall for current transformers (CTs) or required as a junction point between the Company’s service lateral and the Customer’s service entrance conductor shall be furnished by the Customer or the Customer’s electrical contractor. Unless otherwise provided in the Customer’s service agreement with the Company, the cabinets will serve as the point of common connection between Company-owned facilities and the Customer. Conduit and any additional material required for attachment shall be furnished by the Customer. The Company will make the service connections at the Company side of the CTs and install the wiring between the CTs and the Meter. The Customer or contractor will install all remaining equipment, including CTs furnished by the Company.

**METER SOCKET REQUIREMENTS:**

All Meter sockets must be approved and properly labeled by a nationally-recognized testing lab such as Underwriters Laboratories (UL).





**Profiles and Rating:** The Customer must furnish a Meter socket equipped with lever-style bypass rated at 200 amps or larger for self-contained services. In order to allow for proper conductor bending, crossover clearance, and additional slack in the incoming service wires within the socket, the dimensions for the socket must be a minimum of 11 inches wide for Single-phase service and 13 inches wide for Three-phase service. For services where conductors will be installed below ground, conduit of adequate size must be attached to the Meter socket and extend a minimum of 12 inches below grade level. Due to limited space for conductors, round Meter sockets will no longer be permitted on new installations or as replacements on existing installations. The Company reserves the right to require that a round socket be replaced at Customer’s expense before any work shall be done by the Company.

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**CURRENT TRANSFORMER CABINET REQUIREMENTS:**

The Customer or the Customer’s electrical contractor will size and furnish the cabinet to be used as a point of common connection between the Company’s service and the Customer’s service point. The cabinet will be mounted outdoors in a location readily accessible to Company personnel. The Customer will provide any materials required for installation. The Contractor shall contact Company personnel to discuss details prior to ordering a current transformer cabinet.

Minimum specifications:

- Cabinet must be UL (or other nationally-recognized testing lab) approved and meet all applicable codes and ratings for its intended use
- Cabinet must be complete with landing pads for cable terminations and for mounting of bar-type current transformers
- Cabinet must be equipped with a hinged door, and with provisions for locking and sealing with Meter seals
- Minimum depth of the cabinet must be 10 inches

The overall dimensions will vary with the required ampacity rating as stipulated in the National Electric Code.



**Section 4.02 METER READINGS**

Unless authorized by statute, rule, or other appropriate authority, unless a Customer location is considered self-read, the Company will read all Meters used for determining charges to Customers each month. The term “month” for Meter Reading and billing purposes is the period between successive Meter Reading dates, which shall be nearly as practicable to 30-day intervals. When the Company is unable to gain access to a Meter, it shall leave a Meter Reading form for the Customer and an estimated bill will be rendered for that billing period. The Company may use an estimated reading for up to two months as arrangements are made for a Company representative to contact the Customer. The Company may move the Meter to a self-read status when necessary.

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**SELF-READ CUSTOMERS:** Customers designated as self-read Meter accounts shall, upon request of the Company, report the reading of their Meter monthly online, or on forms provided by the Company. At a minimum, the Company will verify Meter Readings of self-read Meter Accounts at least once within a 12-month period, and when there is a change in occupancy of the premises.

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**Section 4.03 ESTIMATED BILLING**

Pursuant to South Dakota Administrative Rules 20:10:17:11, when access to a Meter cannot be gained and the Customer fails to supply a Meter Reading form in time for the billing operation, or Meter data is unavailable, an estimated bill may be rendered by the Company. When necessary, the Company may render estimated bills without reading Meters or supplying Meter Reading forms to Customers.

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Estimated bills are based on the Customer’s normal consumption for a corresponding period during the preceding year, or average consumption during the three preceding months, or any other method authorized by the South Dakota Public Utilities Commission. As provided in Section 4.02 of these General Rules and Regulations, only in unusual cases (such as inability to gain access to the Meter, failure of Customer to supply Meter Readings, or bad weather), when approval is obtained from the Customer shall more than three consecutive estimated bills be rendered.

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If an estimated bill appears to be abnormal when a subsequent reading or energy consumption is obtained, the bill for the entire period is computed at a rate which contemplates the use of service during the entire period and the estimated bill is deducted. If there is reasonable evidence that the use occurred during only one billing period, the bill shall be so computed.

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If the Advanced Metering Infrastructure is unavailable and Meters are located where the Company has no resident service representative, or the resident service representative is unavailable, the Customer will have the option to choose to have final readings or energy consumption based on an estimate at the time the Customer requests that service be discontinued or an actual reading taken on the next available business day that the service representative can take a final Meter Reading. Estimates will be made on the basis of previous average usage. All estimated readings or energy consumption are clearly marked as such.

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## Section 4.07 MONTHLY BILLING PERIOD AND PRORATED BILLS

The Company will attempt to read Meters as nearly as practicable to every 30 days. A period of 365 days divided by 12 months [30.41667] shall be considered a normal monthly billing period. Bills based on actual billing periods, which will be determined by the interval between two consecutive Meter Reading dates for metered services or between billing dates for the non-metered services, will be prorated on a daily basis for a period of lesser than or greater than a normal billing period. The proration shall apply to the Customer Charge, Energy Charge, Demand Charge, Facilities Charge, and any other monthly charges or credits for the applicable rate.

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Services will be prorated to the month in which they were consumed based on a computed daily average. The following definitions apply:

- For fixed charges, the “computed daily average” used to prorate “services” is the daily fixed charge, or ratio of the annual amount of the fixed charge by the number of days in a year (365).
- For consumption-based charges, the “computed daily average” used to prorate “services” is the daily average energy/demand usage, or ratio of the energy/demand usage during the billing period by the number of days in the same billing period.



## GLOSSARY AND SYMBOLS

### Section 8.01 GLOSSARY

#### Glossary of terms used in Tariffs and riders

**Account** – The Customer-specific identifier for tracking the service the Company provides through a Meter(s) at a specific Customer service location. One Customer may have several Accounts within the Company’s service territory.

**Advanced Metering Infrastructure** – Communication infrastructure that supports the remote collection of Customer’s electrical energy consumption.

**Billing Demand** – A charge applied to an Energy Customer for Capacity reserved or made available explicitly for that Customer. Customer’s Demand as used by Company for billing purposes. Billing Demand is calculated and specified in applicable Tariffs.

**Capacity** – The maximum amount of power, normally expressed in Kilowatts (kW) or Megawatts (MW), that a given system or subsystem can carry or produce at a particular moment.

**Commercial** – A business consumer of Energy.

**Commission** – The state agency that oversees the rates, and terms and conditions of investor-owned utilities. (See South Dakota Public Utilities Commission.)

**Company** – Otter Tail Power Company, a Minnesota corporation, or the Utility, a regulated power company providing electricity to Customers in Minnesota, North Dakota and South Dakota.

**Control Criteria** – The terms and guidelines governing the supply of electricity to non-firm electric loads.

**CT Metering** – A watt-hour Meter that is used with current transformers. The current transformer reduces the primary current to a secondary current applied to the Meter in a known proportion. Used when the current exceeds 400 amperes.

**Customer** – Any party that is involved in the purchase or sale of retail electrical Energy with the Company.





Fergus Falls, Minnesota

(Continued)

**Customer Charge** – Part of the monthly basic Distribution charge to partially cover costs for billing, Meter Reading, equipment, service line maintenance and equipment. This charge is the same no matter how much electricity is used.

**Demand** – The rate at which electric Energy is delivered to or by a system, part of a system, or piece of equipment and is expressed in Kilowatts (kW) or Megawatts (MW).

**Demand Interval** – The specified interval of time on which a Demand measurement is based.

**Distribution** – The local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers.

**Distribution Facilities** – Company facilities as defined in Section 5.03 of these General Rules and Regulations.

**Energy** – The Customer’s electric consumption requirement measured in Kilowatt-Hours (kWh).

**Energy Charge** – The amount on Customer billings reflecting the actual Energy used over the billing period.

**L** **Excess Expenditure** – Certain costs  
**L** incurred by Company in the  
**L** construction of Special Facilities, as  
**LT** defined in Section 5.03 of these  
**L** General Rules and Regulations.  
**L**

**L** **Facilities Charge** – An amount to be  
**L** paid by the Customer on the basis of  
**L** the Customer’s design or metered  
**L** Demand.

**Farm** – A Customer classification where ordinary farming operations of a Commercial scale are conducted from which Customer derives income.

**Generator** – A general name given to a machine for transforming mechanical Energy into electrical Energy.

**Governmental Unit** – A city, town, county, or other local unit of government with jurisdiction over the use of the public rights of way or other public areas.

**Kilovolt (kV)** – A unit of pressure equal to one thousand volts.

**Kilowatt (kW)** – A unit of electrical power equal to one thousand watts. Electric power is usually expressed in Kilowatts. A watt = volts times amps times power factor. One watt = 1/746 Horsepower and a Kilowatt = 1,000 watts or 1.34 Horsepower.



Fergus Falls, Minnesota

Third Revised Sheet No. 3 Cancelling Second Revised Sheet No. 3

(Continued)

**Kilowatt-Hour (kWh)** – A Kilowatt-Hour is the standard unit of measure for electricity for which most Customers are charged in cents per kWh. One kWh is equal to 1,000 watt-hours. The total number of kWh charged to your bill is determined by your energy consumption. For example, if you used a 100-watt light bulb for 10 hours, one kWh (100-watts x 10 hours = 1,000 watt-hours) would be billed.

**Megawatt (MW)** – A unit of electrical power equal to one million watts.

**Meter** – An electric indicating instrument used to measure kWhs, kW and/or kVAR.

**Meter Multiplier** – A meter multiplier is needed for billing Energy and Demand when the actual amount of Energy and Demand used is too large to be registered. Therefore the Meter displays only a fraction of the actual Energy and Demand used. A Multiplier is then applied to the difference between the present and previous reads to determine the Customer's actual Energy and Demand use. Residential service applications typically have a Multiplier of 1. Some Commercial type applications may have a Multiplier greater than one in order to properly measure the Customer's actual Energy and Demand use.

**L** **Meter Reading** – The period, **N**  
**L** expected to be 30 days, between **N**  
**L** requested Meter reads utilized by the **N**  
**L** billing system to render a **N**  
**L** Customer's energy consumption. **N**

**L** **Midwest Independent System** **L**  
**LT** **Operator (MISO)** – An independent **L**  
**L** third-party operating in the Midwest **L**  
**L** states and formed to operate the **L**  
**L** transmission system in a way that **L**  
**L** provides fair access for all electricity **L**  
**L** suppliers. The ISO maintains **L**  
**L** instantaneous balance of the Grid **L**  
**L** system by controlling the dispatch of **L**  
**L** flexible plants to ensure that loads **L**  
**L** match resources available to the **L**  
**T** system. It is regulated by the Federal **L**  
**T** Energy Regulatory Commission **L**  
**(FERC).** **L**

**Reactive Demand** – A term used in the calculation of power factor defined as the relationship between the total power (kVa) and the real power (kW) for loads such as motors that require magnetizing current to operate.

**Reliability** – The providing of adequate and dependable generation, Transmission and Distribution service. Electric system Reliability has two components – adequacy and security. Adequacy is the ability of the electric system to supply the aggregate electrical Demand and Energy requirements of Customers at all times, taking into account scheduled and unscheduled outages

SOUTH DAKOTA PUBLIC  
 UTILITIES COMMISSION  
 Date Filed: September 8, 2023  
 Approved by order dated:  
 Docket No. EL23-

Bruce G. Gerhardson  
 Vice President, Regulatory  
 Affairs

EFFECTIVE with bills  
 rendered on and after  
 January 1, 2024,  
 in South Dakota



Fergus Falls, Minnesota

First Revised Sheet No. 4 Cancelling Original Sheet No. 4

(Continued)

of system facilities. Security is the ability of the electric system to withstand sudden disturbances such as electric short circuits or unanticipated loss of system facilities.

L L L L L	<b>Space Conditioning Loads</b> – Electrical processes used to condition air or water, such as heating, cooling, dehumidifying, or humidifying.	L L L L L
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**Residential** – An Energy consumer consisting of a single private household, but not necessarily a single-family dwelling.

L L L L	<b>Special Facilities</b> - Company provided facilities as defined in Section 5.03 of these General Rules and Regulations.	L L L L
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**Seasonal Customer** – A Customer who receives utility service periodically each year, intermittently during the year, or at other irregular intervals.

L L L L L	<b>Standard Facilities</b> – Company provided facilities as defined in Section 5.03 of these General Rules and Regulations.	L L L L L
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**Self-Contained Metering** – A watt-hour Meter that has sufficient current-carrying Capacity to meet the specific Demand for which it is designed without the need for a current transformer. Used to measure current up to 400 amperes.

L L L L	<b>Summer Season or Summer</b> – The period of time beginning June 1 and ending September 30.	L L L L
L L L L L	<b>System Marginal Energy Price</b> – The Company’s hourly system Incremental Energy cost plus applicable losses, transmission, and a profit margin.	L L L L L

**Single-phase** – An alternating current circuit in which only one phase of current is available in a two-conductor or three-conductor system.

**Tariff (Tariff Schedules)** – A document filed with the regulatory authority(s) specifying lawful rates, charges, rules and conditions under which the Company provides service to the public.

**South Dakota Public Utilities Commission (SD PUC)** – The regulating entity operated by the State of South Dakota that oversees the operations of investor-owned electric utilities such as Otter Tail Power Company.

**Three-phase** – A term applied to circuits carrying three voltages 120 degrees apart in phase.



Fergus Falls, Minnesota

Original Sheet No.5

(Continued)

**Total Coincident Demand** – The sum of two or more Demands that occur in the same Demand Interval as determined by the Company. L  
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**Transmission Facilities** – Company-provided facilities as defined in Section 5.02 of these General Rules and Regulations. L  
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**Transmission Service** – The reservation and transmission of Capacity and Energy on either a firm or non-firm basis, and as defined in Section 5.02 of these General Rules and Regulations. L  
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**Winter Season or Winter** – The period of time beginning October 1 and ending May 31. L  
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