

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

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| IN THE MATTER OF APPROVAL OF OTTER) TAIL POWER COMPANY'S PETITION FOR) APPROVAL OF A BILL REDESIGN AND) MODIFICATIONS TO GENERAL RULES AND) REGULATIONS, RATE SCHEDULE SECTION) 1.05) | ORDER APPROVING REQUEST TO SUSPEND BILL REDESIGN AND TARIFF UPDATES EL23-021 |
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On August 18, 2023, the South Dakota Public Utilities Commission (Commission) received a filing from Otter Tail Power Company (Otter Tail) for approval of a bill redesign and modifications to its rate schedule section 1.05. Otter Tail requests approval of the following by December 1, 2023: proposed standard and commercial electric service statements, customer disconnection notice, tariff changes necessary to implement the proposed changes, and a manual bill exception for manually billed customers. Otter Tail also requests an extension of time to submit the compliance filing in this matter to March 1, 2024. Otter Tail anticipates implementation of the new billing statement design and the associated tariff revisions on May 1, 2024. On October 3 and 6, 2023, Otter Tail filed amended sample forms and tariff pages. On October 31, 2023, Otter Tail filed a letter requesting the Commission approve the bill redesign by December 1, 2023, but delay approval of the tariff revisions. Otter Tail's letter specifically requested Commission approval of the following by December 1, 2023: proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers. On February 29, 2024, Otter Tail submitted a supplemental filing requesting approval of tariff revisions and an updated customer information brochure. On March 28, 2024, the Commission issued an Order Approving Tariff Revisions and Updated Customer Information Brochure. The tariffs were approved with an effective date of June 1, 2024. On April 30, 2024, Otter Tail filed a letter requesting to suspend the launch date for the bill redesign and the tariff updates approved on March 28, 2024. Otter Tail states that some items were identified for correction during the final stages of testing and the programming to accomplish these items will take longer than previously expected. Otter Tail will propose a transition date for the new bill design at a later time.

The tariff sheets approved on March 28, 2024, which Otter Tail requests to suspend are as follows:

South Dakota P.U.C. Volume II-Electric Rate Schedule

Section 1.05

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| Fourth Revised Sheet No. 1 | Cancelling Third Revised Sheet No. 1 |
| Eighth Revised Sheet No. 11 | Cancelling Seventh Revised Sheet No. 11 |
| Sixth Revised Sheet No. 12 | Cancelling Fifth Revised Sheet No. 12 |
| Seventh Revised Sheet No. 13 | Cancelling Sixth Revised Sheet No. 13 |
| Sixth Revised Sheet No. 14 | Cancelling Fifth Revised Sheet No. 14 |
| Fifth Revised Sheet No. 15 | Cancelling Fourth Revised Sheet No. 15 |
| Sixth Revised Sheet No. 16 | Cancelling Fifth Revised Sheet No. 16 |

On August 24, 2023, the Commission electronically transmitted notice of the filing and the intervention deadline of September 8, 2023, to interested entities and persons on the

Commission's PUC Weekly Filings electronic listserv. No petitions to intervene or comments were filed.

The Commission has jurisdiction over this matter pursuant to SDCL Chapter 49-34A, specifically 49-34A-4 and 49-34A-10, and ARSD 20:10:16:02 and ARSD Chapter 20:10:13.

At its regularly scheduled meeting on May 8, 2024, the Commission considered this matter. Commission Staff recommended approval of the request to suspend the launch date for the bill redesign and the tariff updates approved on March 28, 2024. Finding the request to be just and reasonable, the Commission voted unanimously to approve the request to suspend the launch date for the bill redesign and the previously approved tariff updates. It is therefore

ORDERED, that Otter Tail's request to suspend the launch date for the bill redesign and tariff updates previously approved on March 28, 2024, is approved.

Dated at Pierre, South Dakota, this 10th day of May 2024

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| CERTIFICATE OF SERVICE |
| The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, electronically or by mail. |
| By: <u><i>Kristie Fiegen</i></u> |
| Date: <u><i>10 May 2024</i></u> |

BY ORDER OF THE COMMISSION:

Kristie Fiegen
KRISTIE FIEGEN, Chairperson

Gary Hanson
GARY HANSON, Commissioner

Chris Nelson
CHRIS NELSON, Commissioner