

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

**IN THE MATTER OF APPROVAL OF OTTER )  
TAIL POWER COMPANY’S PETITION FOR )  
APPROVAL OF A BILL REDESIGN AND )  
MODIFICATIONS TO GENERAL RULES AND )  
REGULATIONS, RATE SCHEDULE SECTION )  
1.05 )  
)  
)**

**AMENDED ORDER  
APPROVING ELECTRIC  
SERVICE STATEMENTS,  
DISCONNECTION NOTICE,  
AND MANUAL BILL  
EXCEPTION  
  
EL23-021**

On August 18, 2023, the South Dakota Public Utilities Commission (Commission) received a filing from Otter Tail Power Company (Otter Tail) for approval of a bill redesign and modifications to its rate schedule section 1.05. Otter Tail requests approval of the following by December 1, 2023: proposed standard and commercial electric service statements, customer disconnection notice, tariff changes necessary to implement the proposed changes, and a manual bill exception for manually billed customers. Otter Tail also requests an extension of time to submit the compliance filing in this matter to March 1, 2024. Otter Tail anticipates implementation of the new billing statement design and the associated tariff revisions on May 1, 2024. On October 3 and 6, 2023, Otter Tail filed amended sample forms and tariff pages. On October 31, 2023, Otter Tail filed a letter requesting the Commission approve the bill redesign by December 1, 2023, but delay approval of the tariff revisions. Otter Tail’s letter specifically requests Commission approval of the following by December 1, 2023: proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers. Otter Tail will file updated tariffs by March 1, 2024, and anticipates implementation of the new billing statement design on May 1, 2024.

On August 24, 2023, the Commission electronically transmitted notice of the filing and the intervention deadline of September 8, 2023, to interested entities and persons on the Commission’s PUC Weekly Filings electronic listserv. No petitions to intervene or comments were filed.

The Commission has jurisdiction over this matter pursuant to SDCL Chapter 49-34A, specifically 49-34A-4, and ARSD 20:10:17 and 20:10:20:05.

At its regularly scheduled meeting on November 7, 2023, the Commission considered this matter. Commission staff recommended approval of the proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers. Finding the revisions to be just and reasonable, the Commission voted 2-1, Commissioner Fiegen dissenting, to approve the proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers.

It is therefore

ORDERED, that Otter Tail Power Company’s proposed standard and commercial electric service statements, proposed customer disconnection notice, and request for a manual bill exception for manually billed customers are hereby approved.

Dated at Pierre, South Dakota, this 9th day of November 2023.

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, electronically or by mail.

By: *Josh M. Rein*

Date: 11/9/2023

BY ORDER OF THE COMMISSION:

KRISTIE FIEGEN, Chairperson (dissenting)

*Gary Hanson*  
GARY HANSON, Commissioner

*Chris Nelson*  
CHRIS NELSON, Commissioner