

Average Cost per Remote Disconnect/Reconnect*

	<u>Revised - Reply</u> <u>Comments</u>
Pre Lock Call Cost	\$0.55
Post Lock Call Cost	\$3.89
Field Personnel Costs - Disconnects	\$11.78
Field Personnel Costs - Reconnects	\$1.68

*All costs include labor and benefits

Total Cost **\$17.90**