## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

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IN THE MATTER OF APPROVAL OF OTTER TAIL POWER COMPANY'S PETITION FOR APPROVAL OF A BILL REDESIGN AND MODIFICATIONS TO GENERAL RULES AND REGULATIONS, RATE SCHEDULE SECTION 1.05 ORDER APPROVING ELECTRIC SERVICE STATEMENTS, DISCONNECTION NOTICE, AND MANUAL BILL EXCEPTION

## EL23-021

On August 18, 2023, the South Dakota Public Utilities Commission (Commission) received a filing from Otter Tail Power Company (Otter Tail) for approval of a bill redesign and modifications to its rate schedule section 1.05. Otter Tail requests approval of the following by December 1, 2023: proposed standard and commercial electric service statements, customer disconnection notice, tariff changes necessary to implement the proposed changes, and a manual bill exception for manually billed customers. Otter Tail also requests an extension of time to submit the compliance filing in this matter to March 1, 2024. Otter Tail anticipates implementation of the new billing statement design and the associated tariff revisions on May 1, 2024. On October 3 and 6, 2023, Otter Tail filed amended sample forms and tariff pages. On October 31, 2023, but delay approval of the tariff revisions. Otter Tail's letter specifically requests Commission approval of the following by December 1, 2023: proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers. Otter Tail's letter specifically requests implementation of the new following by December 1, 2023: proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers. Otter Tail will file updated tariffs by March 1, 2024, and anticipates implementation of the new billing statement design on May 1, 2024.

On August 24, 2023, the Commission electronically transmitted notice of the filing and the intervention deadline of September 8, 2023, to interested entities and persons on the Commission's PUC Weekly Filings electronic listserv. No petitions to intervene or comments were filed.

The Commission has jurisdiction over this matter pursuant to SDCL Chapter 49-34A, specifically 49-34A-4, and ARSD 20:10:17 and 20:10:20:05.

At its regularly scheduled meeting on November 7, 2023, the Commission considered this matter. Commission staff recommended approval of the proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers. Finding the revisions to be just and reasonable, the Commission voted 2-1, Commissioner Fiegen dissenting, to approve the proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers. Finding the revisions to be just and reasonable, the Commission voted 2-1, Commissioner Fiegen dissenting, to approve the proposed standard and commercial electric service statements, proposed customer disconnection notice, and a manual bill exception for manually billed customers.

## It is therefore

ORDERED, that Xcel's proposed standard and commercial electric service statements, proposed customer disconnection notice, and request for a manual bill exception for manually billed customers are hereby approved.

Dated at Pierre, South Dakota, this 4 day of November 2023.

## CERTIFICATE OF SERVICE

BY ORDER OF THE COMMISSION:

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, electropically or by mail.

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By

Date:

KRISTIE FIEGEN, Chairperson (dissenting)

GARY HANSON, Commissioner

CHRIS NELSON, Commissioner