

OTTER TAIL POWER COMPANY

Docket No: EL22-011

Response to: SD Public Utilities Commission

Analyst: Staff

Date Received: May 04, 2022

Date Due: May 18, 2022

Date of Response: May 18, 2022

Responding Witness: Jason A. Grenier, Manager Market Planning - (218) 739-8639

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Data Request:

1-3. For the appliance recycling program, what “operational solutions”, as mentioned on page 5, have been adopted to help keep costs lower than what was incurred in 2021?

Attachments: 0

Response:

The Company is currently in contact with its appliance recycling service provider in evaluating strategies to lower costs. These include:

1. Renegotiating the service contract in place to schedule South Dakota appliance pickups to the greatest extent possible with pickups in Minnesota communities closest to South Dakota. Rather than a fixed cost per trip for South Dakota routes, the Company is pursuing a contract with the usual charges in place for its Minnesota program with an incremental adder for an added 60 to 100 miles to add appliances from South Dakota customers to those Minnesota routes.
2. Adjusting customers’ expectations by promoting and offering the program in smaller windows of time two or three times a year, possibly as a Fall and Spring cleanup.
3. Working with its contracted service provider to hire or subcontract a small independent transport company to pick up appliances for recycling one or two at a time and store in a rented facility to allow for a single, more cost-effective route into South Dakota on the part of the larger transport company to pick up 12 to 15 appliances in a single run rather than a trip to pick up one or two units in a single run.