

From: Ashley Evelyn Schroeder [REDACTED]
Sent: Monday, August 22, 2022 10:30 PM
To: PUC-PUC <PUC@state.sd.us>
Subject: [EXT] Objection to Xcel Energy rate increase

I have been notified as an Xcel energy customer that rates will be increasing by 19.75%. Consider this email my written objection. I ask that the SDPUC suspend the rate increase and hold a hearing to determine if a nearly 20% rate increase should be allowed for an essential public utility.

In addition, I feel it is inappropriate that the only notice that was received was on the final page of the most recent bill when many customers like myself are enrolled in paperless billing and their mobile website makes it very cumbersome to find and access the actual statement itself. I feel, to keep up with the times, users of their online portal should be notified before paying their bill just as a customer who received the paper bill would be.

My information:

Ashley Evelyn Schroeder

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