

From: crystal reuter [REDACTED]
Sent: Sunday, February 26, 2023 9:13 PM
To: PUC <PUCPF@state.sd.us>
Subject: [EXT] Concerns regarding Xcel rate hike.

Hey,

I did send an email to you guys when I randomly found out the xcel was going to hike there rates by 20 percent. I have talked to several of my coworkers and their bill just like mine has doubled. We are not using more this year but the bill has increased to the point where it isn't affordable and this is winter. Xcel goes up even more in the summer. Because I'm middle class I won't qualify for any help and so I will suffer and have to cut back on food and other items. Is there anything that can still done as these rates are unreasonable. My next thought would be to bring it to the news stations as I think now that people are getting the bills they will be more willing to speak out about their concerns. I think that before it was just talk but now it is hitting hardworking families. I get that it has to increase a little bit double the amount. That is not right especially in the winter months. I'm attaching my bill so you can see what I mean. If you need I can ask my other coworkers to give me their info. My next step will just go email and call the news stations. Sometimes on slow news days they will pick up stories like these that affect their audience.

The screenshot shows the Xcel Energy account interface. At the top, the Xcel Energy logo is on the left, and a user profile icon and a menu icon are on the right. Below the logo is a red banner with the text "View Billing Accounts". Underneath this banner, there are two columns of information: "Amount Due \$232.04" and "Payment Due MAR 14". A large red button labeled "Pay Bill" is centered below this information. Below the "Pay Bill" button, there is a section for "Next Scheduled Payment" which shows a clock icon, the text "Next Scheduled Payment \$232.04 on MAR 14", and a link "Payment history can be found in Billing". Below this is a section titled "ENERGY COSTS" with a red "Feedback" button on the right. The "ENERGY COSTS" section shows two rows of data: "FEB 2022" with a cost of "\$135.43" and a temperature of "21 °F Average", and "FEB 2023" with a cost of "\$217.87" and a temperature of "20 °F Average". The "FEB 2022" row is circled in blue, and the "FEB 2023" row is circled in green. At the bottom of the "ENERGY COSTS" section, there is a link "VIEW USAGE >".

Month	Amount	Temperature
FEB 2022	\$135.43	21 °F Average
FEB 2023	\$217.87	20 °F Average

Crystal R.