

**From:** crystal reuter [REDACTED]  
**Sent:** Sunday, September 11, 2022 12:48 PM  
**To:** PUC-PUC <[PUC@state.sd.us](mailto:PUC@state.sd.us)>  
**Subject:** [EXT] Concern with Xcel rate increase

Xcel Energy  
Docket # is EL22-017  
Crystal Reuter  
[REDACTED]  
Sioux Falls,SD 57108  
[REDACTED]  
[REDACTED]

Hi,

I don't know why I just saw this but Xcel is going to do a 20 percent rate increase. My bill was 350 dollars last month and I am middle class and can't afford that. A rate hike of 20 percent is outrageous. How is anyone supposed to afford this and what is it for? They are rolling in the money while we suffer. Can you tell me what we can do to change this. Also I get an electronic bill so I don't see this info or maybe it's not as easy to see. I think they should have to do something drastic like door hangers or going door to door to tell people. Please let me know what we can do to change this. I think a lot of people are not aware and I would like to spread info around the neighborhood. We can not afford a rate increase especially a 20 percent hike.

Crystal Reuter