

From: tami clark [REDACTED]
Sent: Monday, February 27, 2023 7:58 PM
To: Hanson, Gary (PUC)
Cc: Nelson, Chris
Subject: [EXT] My energy bill

Hi Gary and Chris--

I am hoping you could help answer a couple questions about my energy bill. I have called Xcel Energy and both times they have directed me to my local PUC office.

I understand there was 17.9% (approx) increase in our bill each month, however, my "Interim Rate Adj" on my Xcel energy bill has been OVER \$100 in January and February. This is grossly more than 17.9% according to my calculations. Could someone at your office please contact me and go over the math? I have attached a pic of my most recent bill. I am so confused on how this rate was calculated. If someone could explain it to me, I would really appreciate it. You can reach me at [REDACTED]. Thank you.

Tami Clark
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Dell Rapids SD

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