

From: BIT-WEBMASTER
Sent: Wednesday, April 28, 2021 6:29 PM
To: PUC-CONSUMER INFO
Subject: Online Complaint Form

Customer Name : James Watkins
Street Address : [REDACTED]
City : Hot Springs
State Code : SD
ZipCode: 57747
County Name : Fall River
Home Phone : [REDACTED]
Customer Work Phone : [REDACTED]
Email [REDACTED]
Utility Account Number :

Complaint Company Name : Black Hills Energy
Complaint Company Address :
Complaint Company City :
Complaint Company State :
Complaint Company Zip :
Date :

Complaint Information - Please explain your complaint in detail : I oppose EI21-011. If I want to produce energy using my own system (solar, wind, etc.) I do not find it fair to me, the one who made a significant investment in my energy production system, to have to sell my excess energy back to the utility company at a low rate so they can then turn around and sell it to their customers at an inflated rate to turn my energy into their profit. This does not make sense for me since I'm investigating so much into my system for such a little return. I would rather leave my system unhooked from the grid and just store my excess energy.

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result? :

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint? : End this proposal or either come up with better terms.