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From: BIT-WEBMASTER  
Sent: Wednesday, April 28, 2021 5:52 PM  
To: PUC-CONSUMER INFO  
Subject: Online Complaint Form

Customer Name : Lucia and Paul Stanslaw  
Street Address : [REDACTED]  
City : Hot Springs  
State Code : SD  
ZipCode: 57747  
County Name : Fall River  
Home Phone : [REDACTED]  
Customer Work Phone : [REDACTED]  
Email : [REDACTED]

Complaint Company Name : Black Hills Energy  
Complaint Company Address :  
Complaint Company City :  
Complaint Company State : South Dakota  
Complaint Company Zip :  
Date : 4/28/2021

Complaint Information - Please explain your complaint in detail : We are in complete opposition to Black Hills Energy's proposed amendment (E121-011) to its Cogeneration and Small Power Production Service Tariff. We own a small solar energy system on our business in Hot Springs and we had been working with an installer to get a solar system at our home this year to take advantage of the federal tax credit (we got a 30% tax credit on our business system). We believe this proposed amendment is an extreme overreach by a regulated utility that will eliminate advanced and much needed energy development opportunities, kill jobs, and hurt economic development in the Black Hills. We have been strong promoters of implementing energy efficiency and renewable energy systems in people's homes and businesses. This attempt is extreme, intrusive and unjustified. If approved, this will not just impact a few environmentally minded people, like ourselves- this will affect us all. It is very disappointing that we have not even been notified, as users and customers, of this attempt by the utility company. We had to learn by third parties once a period for letter submissions was closed.

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result? :

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint? :