

From: BIT-WEBMASTER

Sent: Wednesday, April 28, 2021 5:50 PM

To: PUC-CONSUMER INFO

Subject: Online Complaint Form

Customer Name : Lorene Hynes

Street Address : [REDACTED]

City : Hot Springs

State Code : SD

ZipCode: 57747

County Name :

Home Phone [REDACTED]

Customer Work Phone :

Email : [REDACTED]

Utility Account Number :

Complaint Company Name :

Complaint Company Address :

Complaint Company City :

Complaint Company State :

Complaint Company Zip : 57747

Date :

Complaint Information - Please explain your complaint in detail : It is absolutely absurd to require residents to pay for energy resources rhwvs obtained on their own property. Whichever renewable energy source these responsible citizens have spent their own money to make a better choice for the planet.

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result? :

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint? :