

{var id=SYSTEMDATE}

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNTX}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR}

Account Balance: \${var id=ARBALANCE}

Dear {var id=CUSTNAME},

NorthWestern Energy has made several attempts to contact you regarding the balance of your account.

In order to maintain service, please contact us as soon as possible by calling 1-800-245-6977 (Monday through Friday, 7 a.m. - 6 p.m.).

Representatives are available to discuss your account and provide options to resolve your balance including possible assistance options and arrangements.

Failure to contact our office will result in disconnection of your service(s) provided by NorthWestern Energy.

If service is disconnected, additional fees including reconnect fees and a deposit may be required, in addition to payment of your full balance.

Sincerely,

NorthWestern Energy
Customer Care Department