



NORTHWESTERN ENERGY COVID-19 UPDATE

Dear Customer,

As a result of the COVID-19 pandemic, NorthWestern Energy made a decision to assist our customers through these trying times by temporarily suspending disconnections of services in mid-March.

This notice is to advise you that NorthWestern Energy has resumed normal collections processing and disconnect of service for non-payment.

We have representatives available to discuss your account and provide possible arrangements for payment of your balance, as well as assistance options that may be available in your area.

In order to maintain service, please contact us as soon as possible:

Montana/Wyoming – 888-467-2669

South Dakota/Nebraska – 800-245-6977

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Energy
Delivering a Bright Future

