



500 West Russell Street
Sioux Falls, South Dakota 57101-0988

July 16, 2020

—VIA ELECTRONIC FILING—

Ms. Patricia Van Gerpen
Executive Director
South Dakota Public Utilities Commission
State Capitol Building
500 East Capitol Avenue
Pierre, South Dakota 57501-5070

RE: LETTER

Dear Ms. Van Gerpen:

Northern States Power Company, doing business as Xcel Energy (NSP or the Company), submits this Letter to the Commission to provide an update on the status of physical disconnections in South Dakota.

As the Commission is aware, in an effort to help our customers navigate the COVID-19 Pandemic, the Company suspended physical disconnections for residential customers in South Dakota effective March 15th. As the Company's operations in South Dakota continue to move toward business as normal, the Company has determined it is appropriate to resume physical disconnections of residential customers effective August 4, 2020. We understand the COVID-19 Pandemic is a continually evolving situation, and we will continue to monitor the Pandemic as we move towards our standard business practices.

If you have any questions regarding this filing, please contact Amber Hedlund at (612) 337-2268 or amber.r.hedlund@xcelenergy.com or me at (605) 339-8350 or steven.t.kolbeck@xcelenergy.com.

Sincerely,

/s/

STEVEN T. KOLBECK

PRINCIPAL MANAGER – SOUTH DAKOTA