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May 4, 2020

Ms. Patty Van Gerpen, Executive Director
South Dakota Public Utilities Commission
State Capitol Building
500 East Capitol Avenue
Pierre, South Dakota 57501-5070

Re: Informational Filing to Inform Commission that Company has Temporarily
Suspended Indoor Non-Emergency Electric Meter Work

Dear Ms. Van Gerpen:

Northern States Power Company, doing business as Xcel Energy, submits this informational filing to update the Commission on a few service changes that we made as a result of the coronavirus disease 2019 outbreak. We are committed to provide safe and reliable electric service to our customers and ensuring the safety of our employees, their families, and their communities.

In an effort to keep both our customer and our employees safe, we have suspended indoor non-emergency electric meter work as of the end of March. The Company's non-emergency indoor meter work includes testing meters and investigating and if necessary, exchanging dead-register meters for customers who have indoor meters. We note our meter technicians continue to perform electric meter testing that can occur while practicing social distancing. We also temporarily suspended manual meter reading on April 14, 2020 but plan to resume normal manual meter reading in South Dakota on May 4, 2020. Customers whose meters were not manually read during that period will receive an estimated bill pursuant to South Dakota Admin. R. 20:10:17:11.

If you have any questions, please feel free to contact me at 605-339-8350.

Sincerely,

A handwritten signature in black ink that reads 'Steve Kolbeck'. The signature is fluid and cursive, with a large loop at the end of the last name.

Steve Kolbeck