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Xcel Energy Data Request No. 1-24

Docket No.: EL19-031

Response To: South Dakota Public Utilities Commission

Requestor: Eric Paulson

Date Received: September 4, 2019

Question:

Explain if there is a contract period a customer is required to be in the AC Rewards program once they receive and incentive or rebate.

Response:

Our terms and conditions, require a minimum of 12 months participation, otherwise, the upfront \$75 bill credit will be reversed. We provide an example of these terms and conditions, from our Minnesota program, in Attachment A to this response. We note that we will finalize specific terms for South Dakota once AC Rewards has been approved.

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Title: Program Manager
Department: Customer Solutions

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Date: September 18, 2019