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August 17, 2018

Ms. Patricia Van Gerpen  
Executive Director  
South Dakota Public Utilities Commission  
Capitol Building, 1st floor  
500 East Capitol Avenue  
Pierre, SD 57501-5070

**RE: In the Matter of Otter Tail Power Company's Application for Approval of Tariff Changes to Facilitate Implementation of A New Customer Information System  
Docket No. EL18-031  
Update Filing**

Dear Ms. Van Gerpen:

On July 2, 2018, Otter Tail Power Company (Otter Tail) submitted a filing to notify the Public Utility Commission of the implementation of a new Customer Information System (CIS) which is scheduled to go into operation on October 1, 2018.

During South Dakota Staff's review of our filing, a list of revisions was provided by Staff (Exhibit 1) on August 14, 2018. Otter Tail has made the corrections to each section as provided in Attachment 1 and Attachment 2. In regards to item 1-5, we believe it is necessary to continue to provide the redline versions as they are currently presented in order to fully show the changes occurring within the document. Additional lines are added in many cases when showing both the original and new language which causes the pagination to become inaccurate under this view. When the clean version is created using the same file, the pagination becomes accurate after modifications are accepted.

Pursuant to South Dakota Codified Laws Section 49-34A-10 and Administrative Rules of South Dakota Part 20:10:01:02:05, this filing has been electronically submitted to the Commission.

Otter Tail is available to provide any additional information or respond to any questions you may have. Feel free to contact me at (218) 739-8890 or email me at [tmortenson@otpco.com](mailto:tmortenson@otpco.com).

Sincerely,

/s/ TAMMY MORTENSON  
Tammy Mortenson  
Pricing & Tariff Administration Analyst  
jch  
Enclosures  
*An Equal Opportunity Employer*