

January 17, 2019

Ms. Patricia Van Gerpen **Executive Director** South Dakota Public Utilities Commission Capitol Building, 1st floor 500 East Capitol Avenue Pierre, SD 57501-5070

## RE: In the Matter of Otter Tail Power Company's Application for Approval of Tariff **Changes to Facilitate Implementation of A New Customer Information System** Docket No. EL18-031 **Compliance Filing**

Dear Ms. Van Gerpen:

On July 2, 2018, Otter Tail Power Company (Otter Tail or Company) petitioned to the South Dakota Public Utilities Commission (Commission) seeking approval of changes to Otter Tail's rate schedules and regulations to facilitate the implementation of a new Customer Information System (CIS). The Commission approved the requested changes in its November 5, 2018 Order Approving Tariff Revisions to become effective January 1, 2019 coinciding with the date the new customer information system was set to be implemented. On December 21, 2018 Otter Tail determined that it was prudent and necessary to delay implementation of the new customer information system from January 1, 2019 to February 1, 2019 to permit additional testing. Otter Tail explained this situation in a letter filed December 26, 2018, noting that the Company would be unable to implement the approved tariff changes effective January 1, 2019. Otter Tail requested the Commission grant approval in this docket to implement the prior approved changes effective February 1, 2019.

In its Order Approving Revised Effective Date for Tariff Revisions dated December 28, 2018, the Commission approved Otter Tail's request to revise the effective date of the tariff changes to February 1, 2019. Consistent with the Commission's December 28 Order, the following tariff sheets are included in this filing:

## **Tariff Sheet**

Index - Fourth Revised Sheet No. 1 Section 1.04 – Second Revised Sheet No. 1 Section 1.05 – Third Revised Sheet No. 1 Section 1.05 – Third Revised Sheet No. 10 Section 1.05 – Fifth Revised Sheet No. 11 Section 1.05 – Fifth Revised Sheet No. 12 An Equal Opportunity Employer

## **Cancelling Sheet No.**

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Otter Tail is available to provide any additional information or respond to any questions you may have. Feel free to contact me at (218) 739-8956 or email me at <u>cstephenson@otpco.com</u>.

Sincerely,

/s/ CARY STEPHENSON Cary Stephenson Associate General Counsel

jch Enclosures