

## **Schedule 5: Customer Notice**

### **Proposed Customer Notice**

Pursuant to Administrative Rule of South Dakota, part 20:10:16:02; Otter Tail Power Company will submit a final design version of our South Dakota Customer Information Brochure and our Residential Service, Farm Service, and General Service electric rate schedules on or before July 31, 2019. These brochures are mailed to new customers starting service and when any customer requests a copy of information relating to rates available to customers. These brochures define the type of service the new customer will receive and provide information on other services that may be available to the new customer.

Additionally, Otter Tail will provide on or before July 31, 2019 its final design version of all customer notices, which will be included in South Dakota customer electric service statements during the month of August 2019.