

# Customer notice

Otter Tail Power Company installed a Federally mandated air-quality control system at Big Stone Plant to reduce emissions of sulfur dioxide and nitrogen oxides. We also installed pollution-control equipment at Hoot Lake Plant to comply with the Federal Mercury and Air Toxics Standards.

To recover costs associated with these projects, the South Dakota Public Utilities Commission approved an update to our Environmental Cost Recovery Rider (ECRR). Beginning November 1, 2016, the ECRR will decrease from \$0.00643 per kWh to \$0.00536 per kWh for all classes of service.

For more information contact  
**Customer Service** at **800-257-4044**  
or place an inquiry from our  
web site **otpc.com**.

