

SAMPLE FORMS
NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA

10th Revised
Canceling 9th Revised

Section No. 6
Sheet No. 1
Sheet No. 1



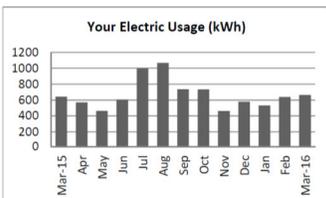
11 E Park St | Butte, MT 59701-1711 | NorthWesternEnergy.com

Page 1

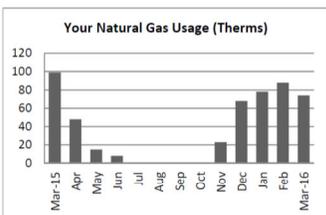
CUSTOMER: JOHN SMITH
ACCOUNT NUMBER: 1234567-9
ACCOUNT DESCRIPTION:
BILLING DATE: March 10, 2016

Customer Service: 1-800-245-6977

Service Address: 123 MAIN ST, ABERDEEN SD 57401



	Mar 2015	Feb 2016	Mar 2016
Days of Service	29	29	28
kWh Used	641.00	637.00	663.00
Avg. kWh per day	22.1	22.0	23.7
Avg. cost per day	\$2.28	\$2.73	\$2.96
Avg. daily temp (°F)	14	19	31



	Mar 2015	Feb 2016	Mar 2016
Days of Service	29	29	28
Therms Used	99.00	88.00	74.00
Avg. Therms per day	3.4	3.0	2.6
Avg. cost per day	\$3.12	\$2.37	\$2.11
Avg. daily temp (°F)	14	19	31

Bank Draft Scheduled on	DUE DATE	TOTAL AMOUNT DUE
March 30, 2016	March 30, 2016	\$ 150.44

ACCOUNT SUMMARY			
Previous Balance			\$ 156.84
Payments Received	1/15/2016	Thank you	\$ (156.84)
Current Charges			\$ 141.92
Tax			\$ 8.52

Total Amount Due \$ 150.44

SUMMARY OF CURRENT CHARGES			
	Utility Service		TOTAL
Electric Service	\$ 82.75	\$	82.75
Natural Gas Service	\$ 59.17	\$	59.17

Total Current Charges \$ - \$ 141.92 \$ 141.92

BUDGET BILLING INFORMATION

BUDGET BILLING - PAY THE SAME AMOUNT EACH MONTH
 If you were to go on budget billing next month, your approximate monthly budget billing amount would be \$122.00. Your account must be current and in good standing to qualify for budget billing.

IMPORTANT ACCOUNT INFORMATION

\$150.44 will be deducted from your bank account on March 30, 2016

MESSAGE BOARD

For questions about your bill or service, call NorthWestern Energy at 800-245-6977 (Monday through Friday, 7 a.m. to 6 p.m.) For information or to make payment, visit us at northwesternenergy.com.

Please return this portion of your bill with your payment. 000000000000 000000015044 000000015044

ACCOUNT NUMBER	DUE DATE	TOTAL AMOUNT DUE	AMOUNT ENCLOSED
1234567-8	March 30, 2016	\$ 150.44	

Bank Draft Scheduled on
 March 30, 2016

A late fee of \$2.00 plus 1% of the unpaid utility balance will be assessed if not paid by due date.

JOHN SMITH
 123 MAIN ST
 ABERDEEN SD 57401-7033

NorthWestern Energy
 Butte MT 59707-0001

0000 00000000 12345678 0000015044

Date Filed: April 20, 2016
EL16-016

Effective Date: July 5, 2016
Issued by: Jeff Decker, Specialist Regulatory

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 6**
SIoux FALLS **8th Revised** **Sheet No. 3**
SOUTH DAKOTA **Canceling 7th Revised** **Sheet No. 3**

{var id=NOTICEDATE}

N

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

DISCONNECT NOTICE 1

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}
Service Address: {var id=SVCADDR}
Meter Number: {var id=METER}

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Dear {var id=CUSTNAME},

Our records indicate your utility account is past due as follows:

Disconnect Amount \${var id=PASTDUEAMT} Total Amount of Bill \${var id=TOTALAMT}

Please disregard this notice if payment has been made.

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Unless payment of \${var id=PASTDUEAMT} is received prior to {var id=DATEI}, service will be disconnected. Once service is disconnected, payment of the utility bill and any applicable reconnection fee will be required before service is restored.

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Reconnection fees:

Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours
Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

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You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 800-332-1782.

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Residential disconnection may be postponed for a 30-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe the charges on your bill are incorrect, we encourage you to contact us to discuss the disputed charges. If we cannot resolve the dispute, you should pay the undisputed portion of the bill and appeal the disputed amount to the South Dakota Public Utilities Commission.

If you have any questions, to make payment (fees may apply) or discuss possible payment arrangements, please call us at 800-245-6977 Monday-Friday, 7 a.m. - 6 p.m. (local time).

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Or you can stop by one of our convenient walk-in offices. Please visit NorthWesternEnergy.com for office hours in your area.

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Sincerely,

NorthWestern Energy
Customer Care Department

Date Filed: April 20, 2016
EL16-016

Effective Date: July 5, 2016
Issued by: Jeff Decker, Specialist Regulatory

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 5th Revised Sheet No. 7
SOUTH DAKOTA Canceling 4th Revised Sheet No. 7

{ var id=SYSTEMDATE }

N

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var
id=ACCTCKDGT} Total Owed: \${var id=ARBALANCE}
Service Address: {var id=SVCADDR}

Notice of Intent to Disconnect Service Due to Broken Payment

Arrangement Dear {var id=CUSTNAME},

According to our records, a payment arrangement for utility charges was entered on this account. That arrangement has defaulted and the account is subject to disconnect.

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Please contact us regarding your account prior to {var id=DATE1}, to ensure service is not disconnected. Once service is disconnected, payment of the utility bill plus applicable reconnect fees will be required before utility service is restored. A deposit of one-sixth the estimated annual billing may also be charged.

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Reconnection fees:
SD Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours
SD Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours
NE Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

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If you have any questions or to make a payment (fees may apply), please call us, Monday - Friday, 7 a.m. – 6 p.m. (local time).

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Montana and Wyoming: (888) 467-2669
South Dakota and Nebraska: (800) 245-6977

Or you can stop by one of our convenient walk-in offices. Visit NorthWesternEnergy.com for office hours in your area.

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Sincerely,

NorthWestern Energy
Customer Care Department

Date Filed: April 20, 2016
EL16-016

Effective Date: July 5, 2016
Issued by: Jeff Decker, Specialist Regulatory

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 7th Revised Sheet No. 9
SOUTH DAKOTA Canceling 6th Revised Sheet No. 9

{var id=SYSTEMDATE}

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{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Dear {var id=CUSTNAME},

NorthWestern Energy recently received a non-sufficient funds payment in the amount of \${var id=AMOUNT1} for the above account. If this has already been paid, please disregard this notice.

Your service may be discontinued if your payment is not received within 5 business days from the date of this letter. Please pay the above amount along with an additional \${var id=Amount2} service charge to avoid further action.

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Please remit your payment of cash, money order, or cashier's check at one of our convenient walk-in offices (visit NorthWesternEnergy.com for office hours in your area). You may also make a payment using your credit/debit or ATM card (additional fees will apply) by calling 877-361-4927, or online at NorthWesternEnergy.com.

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If you have any questions, please call us Monday - Friday, 7:00 a.m. - 6:00 p.m. at 800-245-6977.

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Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 3rd Revised Sheet No. 11
SOUTH DAKOTA Cancelling 2nd Revised Sheet No. 11

{var id=SYSTEMDATE}

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{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR}

Dear {var id=CUSTNAME},

NorthWestern Energy recently received a non-sufficient funds payment in the amount of \${var id=AMOUNT1} for the above account.

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Your service may be discontinued if your payment is not received within 5 business days from the date of this letter. Please pay the above amount with certified funds along with an additional \${var id=AMOUNT2} service charge to avoid further action.

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Please remit your payment of cash, money order, or cashier's check at one of our convenient walk-in offices (visit NorthWesternEnergy.com for office hours in your area). You may also make a payment using your credit/debit or ATM card (additional fees will apply) by calling 877-361-4927 or online at NorthWesternEnergy.com.

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Please note that NorthWestern Energy will return any payments not made by cash, money order, cashier's check, debit or credit card for a period of up to 12 months.

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If you have any questions, please call us Monday - Friday, 7 a.m. to 6 p.m. at 800-245-6977.

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Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIoux FALLS	1st Revised Sheet No. 34
SOUTH DAKOTA	Original Sheet No. 34

{var id=SYSTEMDATE}

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{var id=CUSTNAME}
{var id=ACCTADDR 1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Dear{var id=CUSTNAME},

NorthWestern Energy recently received a non-sufficient funds payment in the amount of \${var id=AMOUNT1} for the above account. Your account has been removed from the EZ Pay Program due to non-sufficient funds history.

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Your service may be discontinued if your payment is not received within 5 business days from the date of this letter. Please pay the above amount with an additional \${var id=AMOUNT2} service charge in the form of cash, money order, or cashier's check at one of our convenient walk-in offices (visit NorthWesternEnergy.com for office hours in your area). You may also make a payment using your credit/debit or ATM card (additional fees will apply) by calling 877-361-4927 or online at NorthWesternEnergy.com.

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Please note that NorthWestern Energy will return any payments not made by cash, money order, cashier's check, debit or credit card for a period of up to 12 months.

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If you have any questions, please call us Monday - Friday, 7 a.m. to 6 p.m. at 800-245-6977. Sincerely,

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NorthWestern Energy
Customer Care Department