

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA

Section No. 6
Sheet No. 1
Sheet No. 1

10th Revised
Canceling 9th Revised



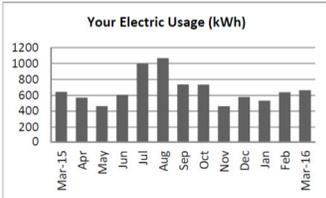
11 E Park St | Butte, MT 59701-1711 | NorthWesternEnergy.com

Page 1

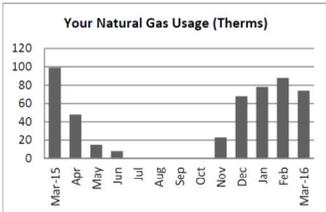
CUSTOMER: JOHN SMITH
ACCOUNT NUMBER: 1234567-9
ACCOUNT DESCRIPTION:
BILLING DATE: March 10, 2016

Customer Service: 1-800-245-6977

Service Address: 123 MAIN ST, ABERDEEN SD 57401



	Mar 2015	Feb 2016	Mar 2016
Days of Service	29	29	28
kWh Used	641.00	637.00	663.00
Avg. kWh per day	22.1	22.0	23.7
Avg. cost per day	\$2.28	\$2.73	\$2.96
Avg. daily temp (°F)	14	19	31



	Mar 2015	Feb 2016	Mar 2016
Days of Service	29	29	28
Therms Used	99.00	88.00	74.00
Avg. Therms per day	3.4	3.0	2.6
Avg. cost per day	\$3.12	\$2.37	\$2.11
Avg. daily temp (°F)	14	19	31

Bank Draft Scheduled on	DUE DATE	TOTAL AMOUNT DUE
March 30, 2016	March 30, 2016	\$ 150.44

ACCOUNT SUMMARY			
Previous Balance		\$	156.84
Payments Received	1/15/2016 Thank you	\$	(156.84)
Current Charges		\$	141.92
Tax		\$	8.52

Total Amount Due \$ 150.44

SUMMARY OF CURRENT CHARGES			
	Utility Service	TOTAL	
Electric Service	\$ 82.75	\$	82.75
Natural Gas Service	\$ 59.17	\$	59.17

Total Current Charges \$ - \$ 141.92 \$ 141.92

BUDGET BILLING INFORMATION

BUDGET BILLING - PAY THE SAME AMOUNT EACH MONTH
 If you were to go on budget billing next month, your approximate monthly budget billing amount would be \$122.00. Your account must be current and in good standing to qualify for budget billing.

IMPORTANT ACCOUNT INFORMATION

\$150.44 will be deducted from your bank account on March 30, 2016

MESSAGE BOARD

For questions about your bill or service, call NorthWestern Energy at 800-245-6977 (Monday through Friday, 7 a.m. to 6 p.m.) For information or to make payment, visit us at northwesternenergy.com.

Please return this portion of your bill with your payment. 0000000000000 000000015044 000000015044

ACCOUNT NUMBER	DUE DATE	TOTAL AMOUNT DUE	AMOUNT ENCLOSED
1234567-8	March 30, 2016	\$ 150.44	

Bank Draft Scheduled on
March 30, 2016

A late fee of \$2.00 plus 1% of the unpaid utility balance will be assessed if not paid by due date.

JOHN SMITH
 123 MAIN ST
 ABERDEEN SD 57401-7033

NorthWestern Energy
 Butte MT 59707-0001

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Date Filed: April 20, 2016
EL16-016

Effective Date: June 1, 2016
Issued by: Jeff Decker, Specialist Regulatory

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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY
SIOUX FALLS
SOUTH DAKOTA

Section No. 6
9th Revised
Canceling 8th Revised
Sheet No. 1.1
Sheet No. 1.1



Account Number: 1234567-8 Page 2
 Customer Name: JOHN SMITH
 Service Address: 123 MAIN, ABERDEEN SD 57401

NorthWestern Energy: 1-800-245-6997
 Customer Service: (M-F 7 am - 6 pm)
 and Emergencies 24 hours a day

PAY BY PHONE OPTIONS:

Credit/Debit or ATM Card:
 1-877-361-4927
 Checking, Savings, or Money Market:
 1-800-218-4959

Customers with unresolved questions or concerns may contact the consumer affairs division of South Dakota Public Utilities Commission at 1-605-773-3201 or write the PUC at 500 East Capitol Ave, Pierre, SD 57501.

Current Rates Effective 2/1/2016

ELECTRIC SERVICES

Service Charge	\$	6.00
Electric Residential 200@	\$	0.0998000
600@	\$	0.0982600
200@	\$	0.0890100
200@	\$	0.0720500
9999999@	\$	0.0365700
Energy Efficiency Program	\$	0.0005000
Elec Fuel Prurchase Power	\$	0.0165400

NATURAL GAS SERVICES

Service Charge	\$	8.00
Gas Residential 30@	\$	0.3849000
9999999@	\$	0.1761000
Energy Efficiency Program	\$	(0.0007000)
Pruch Gas Commodity SD 81	\$	0.4346700

UTILITY SERVICES

ELECTRIC SERVICES

Read Dates			kWh Meter Readings		Read	Meter	Billed kWh	Demand Read	Demand Usage
From	To	Days	Previous	Current	Code	Mult			
02/02/16	03/01/16	28	74350.00	75013.00	Actual	1	663		

Meter Number: 1012534 Rate: 10-Electric Residential Service
 HOUSE METER

Customer Charge		\$	6.00
Energy Charge	663.0	\$	65.45
Elec Fuel Purchase Power	663.0	\$	10.97
Energy Efficiency Program	663.0	\$	0.33
Electric Delivery Total		\$	82.75

GAS SERVICES

Read Dates			Meter Readings		Read	Meter	Conversion	Average	Billed
From	To	Days	Previous	Current	Code	Volume	Pressure	BTU Factor	Therms
02/02/16	03/01/16	28	3253.00	3325.00	Actual	72	0.9708078	1.056032	74.00

Meter Number: 2012354 Rate: 81-Residential Natural Gas
 HOUSE METER

Customer Charge		\$	8.00
Energy Charge	74.00	\$	19.25
Purch Gas Commodity SD 81	74.00	\$	31.97
Energy Efficiency Program	74.00	\$	(0.05)
Natural Gas Delivery Total		\$	59.17
TOTAL DELIVERY SERVICES		\$	141.92

TAXES

CITY SALES TAX - ABERDEEN		\$	2.84
STATE TAX - SOUTH DAKOTA		\$	5.68
TOTAL DELIVERY SERVICES		\$	8.52

When you provide a check as a payment, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.



Date Filed: April 20, 2016
EL16-016

Effective Date: June 1, 2016
Issued by: Jeff Decker, Specialist Regulatory

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 8th Revised Sheet No. 3
SOUTH DAKOTA Canceling 7th Revised Sheet No. 3

{var id=NOTICEDATE}

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{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

DISCONNECT NOTICE 1

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}
Service Address: {var id=SVCADDR}
Meter Number: {var id=METER}

Dear {var id=CUSTNAME},

Our records indicate your utility account is past due as follows:

Disconnect Amount \${var id=PASTDUEAMT} Total Amount of Bill \${var id=TOTALAMT}

Please disregard this notice if payment has been made.

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Unless payment of \${var id=PASTDUEAMT} is received prior to {var id=DATEI}, service will be disconnected. Once service is disconnected, payment of the utility bill and any applicable reconnection fee will be required before service is restored.

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Reconnection fees:
Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours
Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 800-332-1782.

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Residential disconnection may be postponed for a 30-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe the charges on your bill are incorrect, we encourage you to contact us to discuss the disputed charges. If we cannot resolve the dispute, you should pay the undisputed portion of the bill and appeal the disputed amount to the South Dakota Public Utilities Commission.

If you have any questions, please call us at 800-245-6977 Monday-Friday, 7 a.m. - 6 p.m. (local time).

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Or stop by one of our convenient walk-in offices; hours may vary; go to NorthWesternEnergy.com for more information.

Sincerely,

NorthWestern Energy
Customer Care Department

Date Filed: April 20, 2016
EL16-016

Effective Date: June 1, 2016
Issued by: Jeff Decker, Specialist Regulatory

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIoux FALLS 5th Revised Sheet No. 7
SOUTH DAKOTA Canceling 4th Revised Sheet No. 7

{var id=SYSTEMDATE}

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{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Total Owed: \${var id=ARBALANCE}

Service Address: {var id=SVCADDR}

Notice of Intent to Disconnect Service Due to Broken Payment Arrangement

Dear {var id=CUSTNAME},

According to our records, a payment arrangement for utility charges was entered on this account. That arrangement has defaulted and the account is subject to disconnect.

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Please contact us regarding your account prior to {var id=DATE1}, to ensure service is not disconnected. Once service is disconnected, payment of the utility bill plus applicable reconnect fees will be required before utility service is restored. A deposit of one-sixth the estimated annual billing may also be charged.

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Reconnection fees:

SD Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours
SD Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours
NE Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

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If you have any questions, please call us Monday - Friday, 7 a.m. – 6 p.m. (local time):

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Montana and Wyoming: (888) 467-2669
South Dakota and Nebraska: (800) 245-6977

Or stop by one of our convenient walk-in offices; hours may vary; go to NorthWesternEnergy.com for more information.

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Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 7th Revised Sheet No. 9
SOUTH DAKOTA Canceling 6th Revised Sheet No. 9

{var id=SYSTEMDATE}

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{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Dear {var id=CUSTNAME},

NorthWestern Energy recently received a non-sufficient funds payment in the amount of \${var id=AMOUNT1} for the above account. If this has already been paid, please disregard this notice.

To avoid further action, please pay the above amount in addition to a \${var id=AMOUNT2} service charge or your service may be discontinued within seven (7) days of this letter.

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Please remit your payment of cash, money order, or cashier's check to one of our convenient walk-in offices; hours may vary. For more information, or if you would like to make a payment using your debit or credit card, go to NorthWesternEnergy.com for more information.

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If you have any questions, please call us Monday - Friday, 7 a.m. - 6 p.m. at 800-245-6977.

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Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	1st Revised
SOUTH DAKOTA	Original
	Sheet No. 34

{var id=SYSTEMDATE}

{var id=CUSTNAME}
{var id=ACCTADDR 1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Dear{var id=CUSTNAME},

NorthWestern Energy recently received a non-sufficient funds payment in the amount of \${var id=AMOUNT1} for the above account. Your account has been removed from the EZ Pay Program due to non-sufficient funds history.

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To avoid services from being discontinued within 5 business days of this letter, please pay the above amount with an additional \${var id=AMOUNT2} service charge in the form of cash, money order, or cashier's check at one of our convenient walk-in offices; hours may vary. For more information, or if you would like to make a payment using your debit or credit card, go to NorthWesternEnergy.com.

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Please note that NorthWestern Energy will return any payments not made by cash, money order, cashier's check, debit or credit card for a period of up to 12 months.

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If you have any questions, please call us Monday - Friday, 7 a.m. to 6 p.m. at 800-245-6977.

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Sincerely,

NorthWestern Energy
Customer Care Department