



414 Nicollet Mall
Minneapolis, MN 55401

Dear [Contact Name] or Facilities Manager,

Xcel Energy is pleased to provide you with the opportunity to take advantage of a **limited, one-time waiver of the cancellation charge for Peak Controlled Services**. This waiver, approved on August 5, 2015 for South Dakota customers, voids the cancellation charges as defined in your contract, and is **only available through December 31, 2015**. This would apply to contracts cancelled in whole or in part, and would result in a reduction in available load. The reduction in load would be accomplished by adjusting your Predetermined Demand Level.

We are offering this one-time waiver due to several adjustments within Midcontinent Independent System Operator's (MISO) process for Demand Response which have increased Xcel Energy's need for capacity assurance. Xcel Energy expects MISO to implement Demand Response more frequently as the supply and demand conditions tighten over the next several years. The timing of future controls and emergency conditions by MISO could occur during both winter and summer peak conditions.

We appreciate your participation in the Peak Controlled Services program, and hope that the program continues to benefit your business. However, if you think this one-time waiver may be appropriate for your organization, please reach out to your account manager, or call the **Business Solutions Center** at **1-800-481-4700** to discuss your specific needs.

Your Peak Controlled Services Team

[View with images](#)



Important Participant Information for Peak Controlled Services

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Sincerely,

Your Peak Controlled Services Team



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