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**From:** PUC

**Sent:** Sunday, November 23, 2014 12:15 PM

**To:** [REDACTED]

**Subject:** BHP Rate Case, EL14-026

Mr. Rasmussen:

Thank you for your message relaying concerns with Black Hills Power's rate increase request currently pending with the commission. Since this is an open docket before us, I have asked staff to look into your specific billing issues and follow up with you.

Your comments and my response will be filed in the open docket so my fellow commissioners and others can read them. You can access the complete docket online at <http://www.puc.sd.gov/Dockets/Electric/2014/EL14-026.aspx>

Given your interest, I encourage you to read the key documents filed in this docket. This will allow you to become educated on the issues in this case. Here is a document which helps explain the commission's processing of rate cases: <http://www.puc.sd.gov/commission/Publication/electricratecasehandout.pdf>

Gary Hanson, Chairperson  
South Dakota Public Utilities Commission  
[www.puc.sd.gov](http://www.puc.sd.gov)