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Consumer Informal Complaint Form

Use this form to submit complaints to the South Dakota Public Utilities Commission's Consumer Affairs Division

South Dakota Public Utilities Commission
Capitol Building, First Floor
500 E. Capitol Ave.
Pierre, SD 57501-5070
Toll free phone: (800) 332-1782

RECEIVED
SEP 22 2014
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

Customer Information
*Required Field

*Your Name: BETH ANN PETRY
*Street Address: 
*City: 
*State: 
*ZIP code: 
County: LAWRENCE
*Home Phone: 
Day/Work Phone: 
*E-mail Address: 
Utility Account Number: 

Utility Information

Company Name: BHP
Street Address: P.O. Box 6001
City: RAPID CITY
State: SD
ZIP code: 57709-6001
Date: June 21, 2014 (1/01/2003)

Complaint Information

Please explain your complaint in detail.

Kello
Pool rates were raised x2 since 2013. Now you want to raise again way too much for your project - like you are using our money to pay for your progress - like you taking a loan out & making us (me) pay for it. I am already paying enough as it is. This is going to be too much to pay for something I won't use. Money is tight and I can't afford it. It's like paying for my neighbor's built-in swimming pool which I don't use!!
Yes No

If "Yes," what was the result?

Beth Ann Petry