
From: dennis champ [REDACTED]
Sent: Saturday, January 31, 2015 10:16:47 AM
To: PUC
Subject: Re: BHP Rate Case, EL14-026
Auto forwarded by a Rule

Thank you. I have gone that route and an audit does no good because we have an all natural gas home. The only conclusion is that the rates are too high. It is not that we use excessive electricity. It is a rate issue. I have not found that the PUC is empathetic with the consumer which is disappointing. When we lived at Spring Creek north of Pierre and were with Oahe Electric Cooperative we could not have been happier with our service or rates. It would appear that it comes down to for profit energy companies or consumer owned. BHP is not consumer friendly. I talk to a lot of folks in the retirement community that feel the same way but they do not complain to the PUC because they feel it makes no difference. Thank you for your time.